

EA Private Sector Transport Operator Portal

User Guide



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Glossary of Terms

The following Glossary of Terms sets out to explain the meaning of wording used in this **User Guide** and how it relates to the operation of this **Portal**. It is generally in alphabetical order.

Terms Used

<u>Approved</u> — This term is used to inform you that **Information** or Documents added or amended on the **Portal** have been Reviewed for Compliance and have declared acceptable by **EA Transport Compliance**.

<u>Change to</u> – This is when your existing **Information** on the **Portal** has been '**Edited'** and you wish to **Save** the changes made.

<u>'click'</u> or <u>'clicking'</u> – This means pressing the left button on a computer mouse or a Tab on a screen for an action you require to be carried out.

<u>'ctrl'</u> or <u>'Control' key</u> – This is the key usually found on the bottom left hand corner of a keyboard that is pressed and held to activate a link within this User Guide by **'clicking'** on a keyword(s).

<u>Company Profile Page</u> – This is first Page on the **Portal** that an Operator will encounter after Logging In and is used to **Add** and **Edit** Account **Information** as well as allowing access to the <u>Company Details Page</u>

<u>Company Details Page</u> – This is the central Page on the **Portal** that an Operator can find, **Add** and 'Edit' Compliance Information on his/her Company, Runs, Drivers, Vehicles and Escorts.

<u>Compliant</u> – This means that a Company, <u>Driver</u>, <u>Vehicle</u> or an <u>Escort</u> in one or more required areas have the necessary documentation and or Training to allow them to carry out <u>Runs</u>.

This can be seen quickly in the **Current Drivers, Vehicles** or **Escorts Summaries** where a **tick** ✓ shows Compliance in a particular area and a **cross** X shows <u>non</u>-Compliance in that area.

To be fully **Compliant**, all areas for a Company, **Driver**, **Vehicle or Escort** must be ticked \checkmark .

<u>'Draft'</u> – This is the first version of **Information** that you have entered and **Saved** onto the **Portal** about a **Run, Driver, Vehicle** or an **Escort**. You can return to the **Draft** at any time to amend or add **Information** before you decide to **Submit to EA Transport** (Compliance) for **Review**.

Also **Information** or documents that has been Submitted to **EA Transport Compliance** and have been found **not** to be Compliant and has been Returned to the Operator for further amending.

<u>'Edit'</u> or <u>'Editing'</u> – This term is used for the amending, adding or removal of **Information** on the **Portal**.

<u>'In Moderation'</u> - This term refers to **Runs** that are in the process of being Reviewed for Approval or Returned for Compliance by **EA Transport Compliance**.

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Glossary of Terms

<u>Information</u> – This is the details of a Company, **Run, Driver, Vehicle** or **Escort** you wish to or have previously entered onto the **Portal**.

<u>Portal</u> – Is term used to describe the **EA Private Sector Transport Operator Portal**.

<u>Published</u> – This is the **Status** of the **Information** that have entered for a **Driver, Vehicle** or **Escort** onto the **Portal**, it does not necessarily mean that they are **Compliant** in all areas.

<u>Returned</u> - This term is used to inform you that <u>Information</u> or documents that has been Submitted to <u>EA Transport Compliance</u> have been found <u>not</u> to be Compliant and have <u>Saved</u> back to the Operator's <u>Company Details Page</u> as a '<u>Draft'</u>

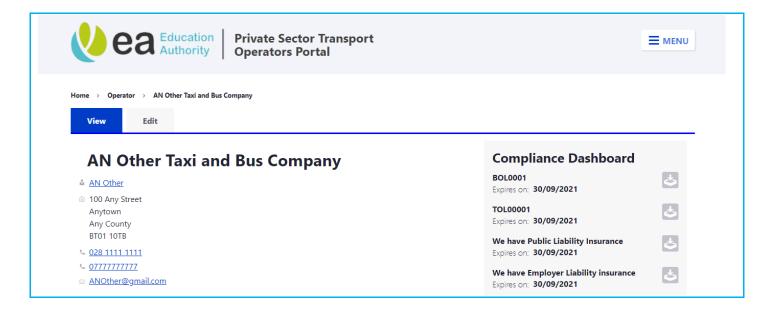
<u>Review or Reviewed</u> - This term is used to inform you that <u>Information</u> or Documents added or amended on the <u>Portal</u> are to or have been checked for Compliance by <u>EA Transport Compliance</u>.

<u>Submit to EA Transport</u> — This the process when 'Draft' Information has been completed and you wish it to be **Saved** and forwarded to **EA Transport Compliance** for Review and Approval.

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For Your Information



In this **User Guide** you will find areas on each Page that are surrounded by a blue border, within these are Screenshots showing exactly what you should see on the **Portal** either a whole or part of a Page.



At the bottom of most Pages within the **Portal** you will see the 'View PDF' icon, 'clicking' on this icon downloads a pdf document that contains all the Information on that Page.

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Getting started

Welcome to this **User Guide** for the **EA Private Sector Transport Operator Portal** which has been compiled to assist you when using the **Portal**.

The **EA Private Sector Transport Operator Portal** is designed to allow you to maintain and update the relevant **Information** about your Company.

It will allow you to track **Runs** you have been awarded as well as to assign the appropriate **Drivers**, **Vehicles** and **Escorts** to those **Runs**.

Please Note: This **User Guide** uses Screen Shots to show Pages on the **Portal**, please be aware that when using the **Portal** you may find that the layout on your computer or other devices e.g. mobile phone or tablet may differ.

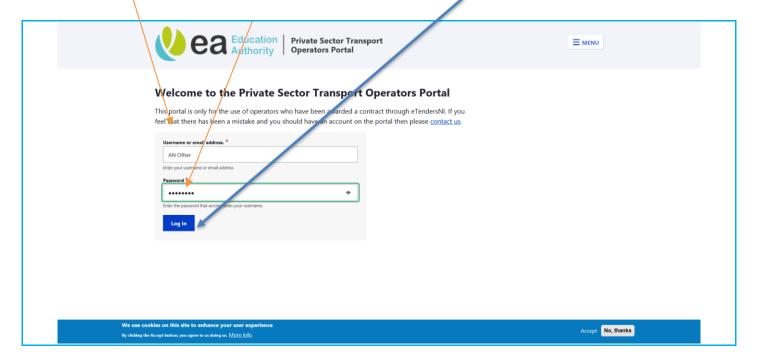
Logging In

The web based **Portal** is available on any device or browser. You can Log In by going to:

https://privateoperatorportal.eani.org.uk/user/login

Once you arrive on the site you will need to enter your Username and Password to enter the Portal.

If you don't have a Password then you can reset it to gain access (see below). Fill in your Username and Password as per below and click Log In



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Reset your Password

To reset your Password to gain access go to:

https://privateoperatorportal.eani.org.uk/user/password

Enter either the Username or Email address that is associated with your Account. The system will then send out an email allowing you to reset your Password.

If you do not know your Username or the Email address associated with your Account then contact the Transport Compliance staff on:

E: transport-compliance@eani.org.uk

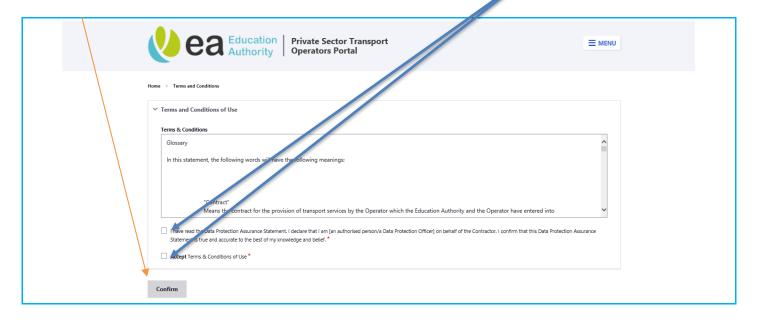
T: 028 8241 1488

General Data Protection Regulation (GDPR) Confirmation

You can only use the **Portal** if you have agreed and signed the current **Terms and Conditions**.

We would encourage you to read these carefully before accepting.

Once you have read and accepted the **Terms and Conditions**, 'click' in both boxes and then 'click' on **Confirm** to continue



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Your Profile

Once you have Logged In, you will be taken to your Company Profile Page where you find all your Company details.



From here you can update your Company Account details.

Update your Account Details

Keeping your Account Details up to date is vital as this is the main way for EA staff to keep in contact with you about your **Information** on the Portal.

'Click' on Edit your account details to make any changes.



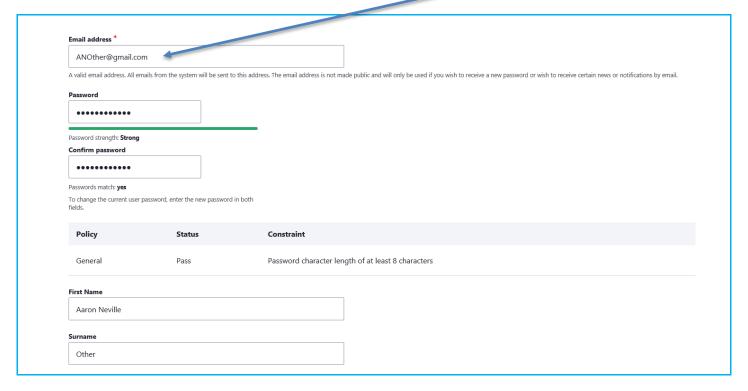
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Change your email address

Please ensure you keep your email address up to date.

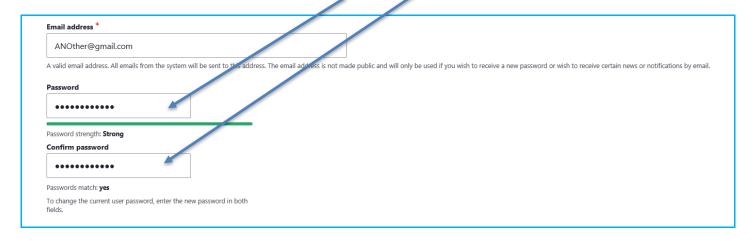
You can change your email address by 'clicking' in the Email address box:



Change your Password

Your new Password must be at least eight characters in length.

You can change your Password by 'clicking' here and confirm the new Password below.



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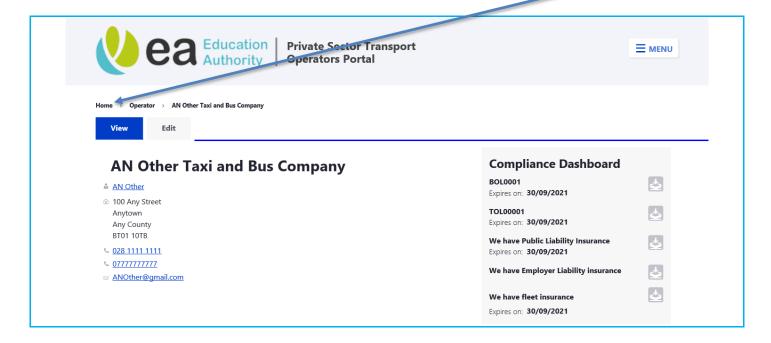
View your Company

A Summary of your Company will be displayed on your Company Profile Page.

You can view these details by 'clicking' your Company name highlighted in blue and underlined.



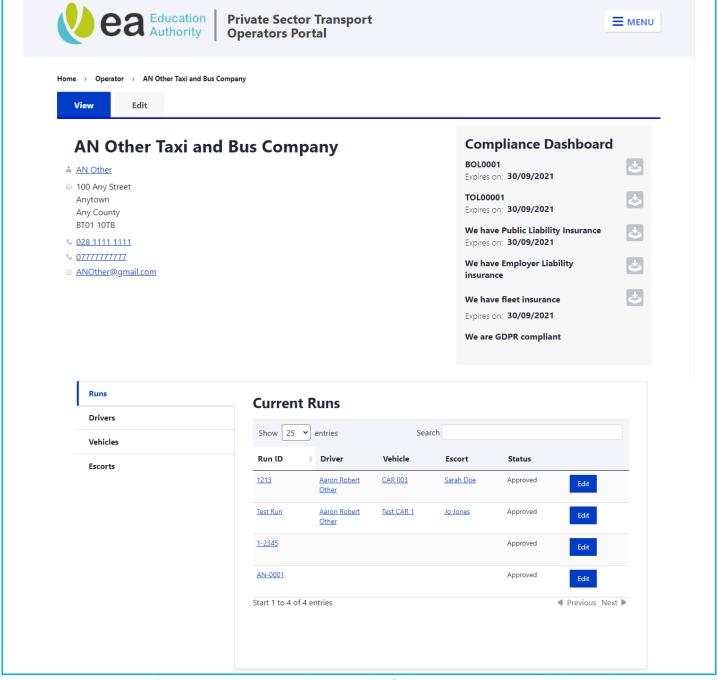
You can get back to your Company Profile Page at any time by selecting 'Home'



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Your Company Details



Your **Company Details Page** is the way to keep track of all **Runs**, **Drivers**, **Vehicles** and **Escorts** linked to your Account.

It also allows you to easily check your contact details and the status of;

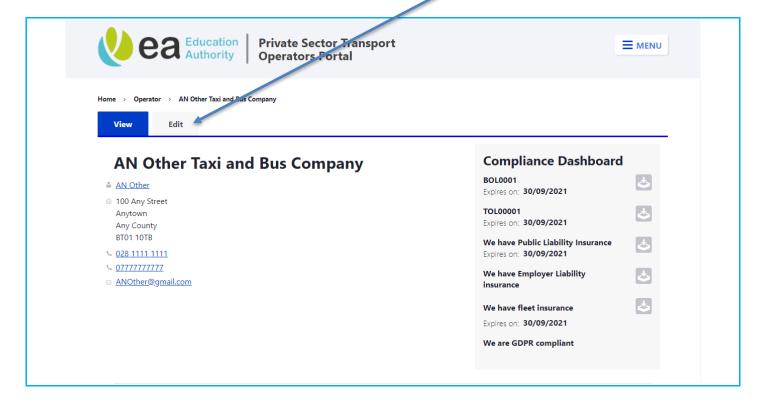
- Bus Operator Licence (BOL) (if applicable)
- Taxi Operator Licence (TOL) (if applicable)
- Public Liability Insurance
- Employer Liability Insurance
- Fleet Insurance
- GDPR compliance

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Update your Company Details

You can update your Operator Information by clicking on the **Edit** Tab at the top of the <u>Company Details Page</u>.

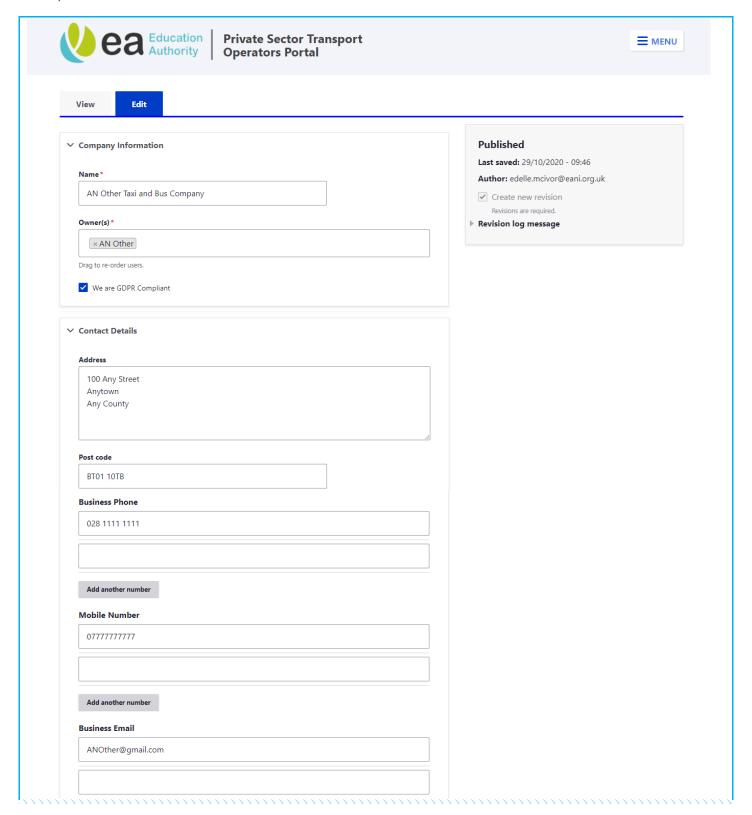


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<u>Update your Company Details (continued - 1)</u>

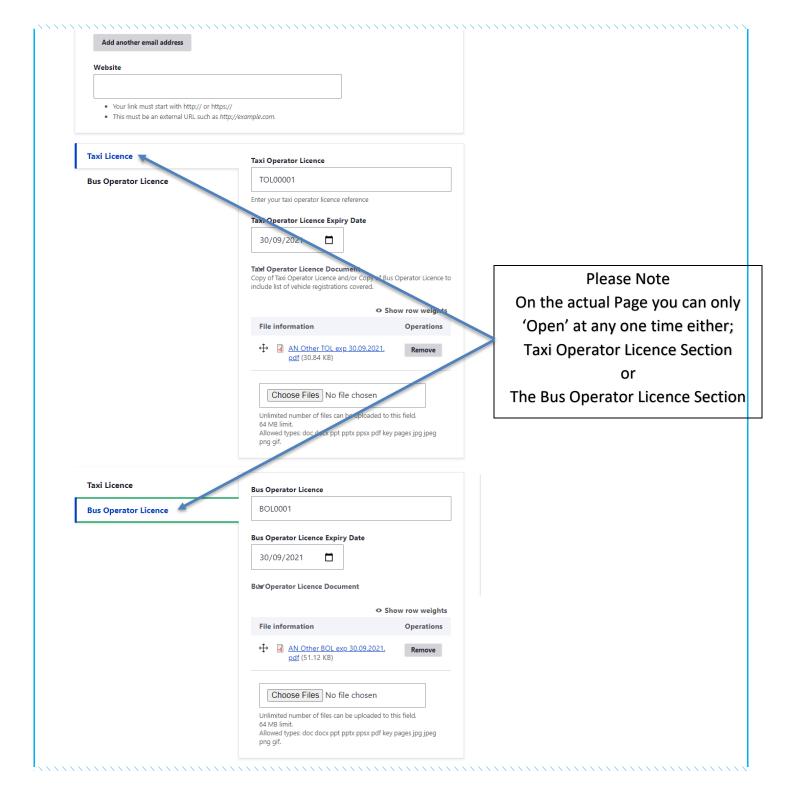
The following screens show where you can change the **Information** relating to your Company such as Operator Licence details etc.



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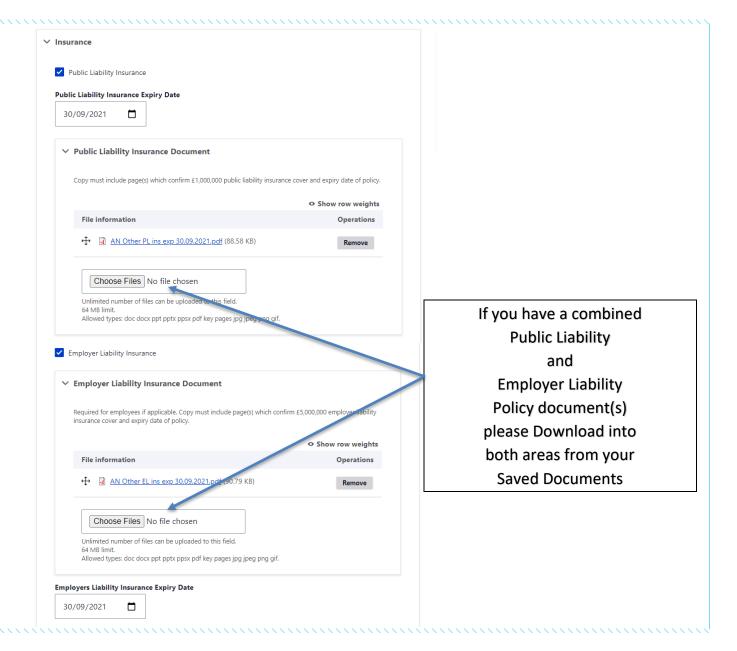
<u>Update your Company Details (continued – 2)</u>



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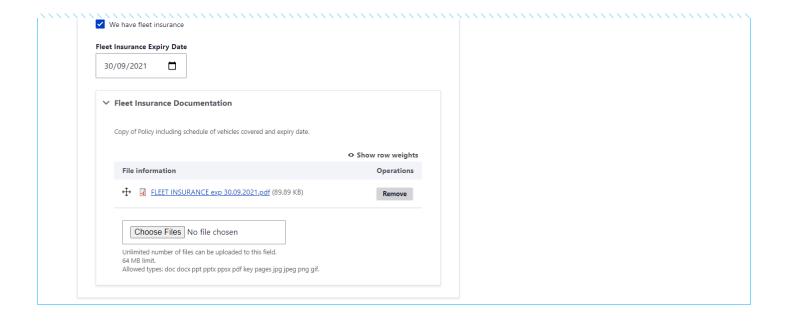
<u>Update your Company Details (continued – 3)</u>



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<u>Update your Company Details (continued – 4)</u>

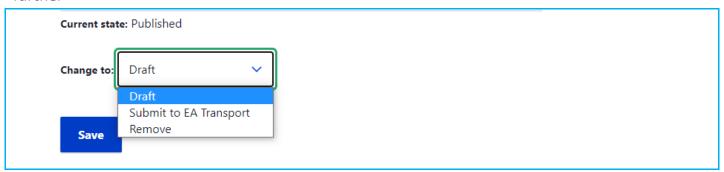


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<u>Update your Company Details (continued – 5)</u>

Once the Company's **Information** has been entered or updated you can either; Select **Change to 'Draft'** and **Save**, which allows you to come back to Information to amend or add further



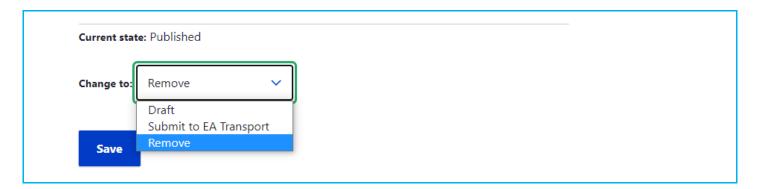
Or

When you are satisfied that you have entered all the relevant up to date Information, you can then Select **Change to 'Submit to EA Transport'** and **Save**, for Review and Approval.



Or

If you wish to remove your Company details you can; Select **Change to 'Remove'** and **Save**, for Review and Approval.

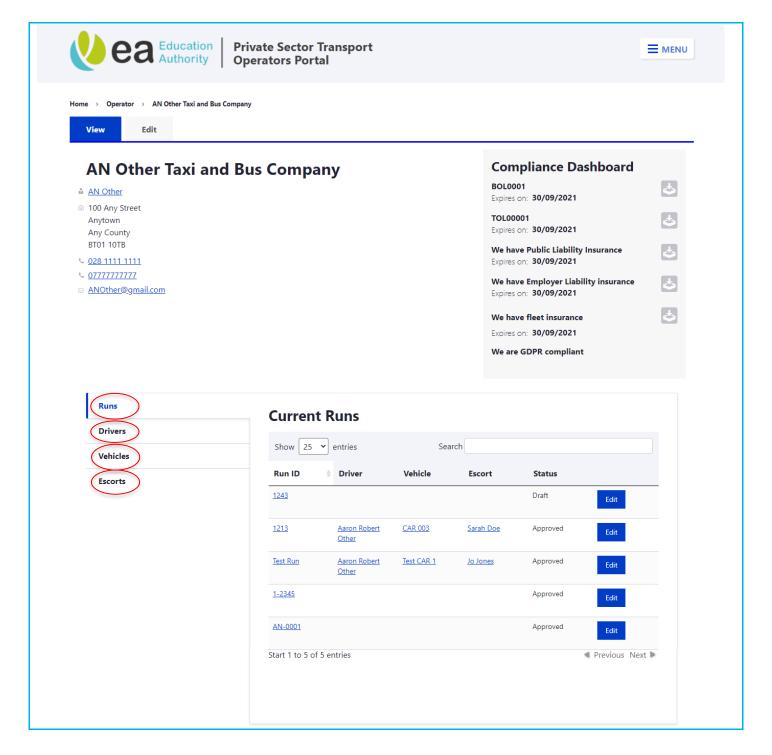


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<u>Update your Company Details (continued – 6)</u>

To view or change **Information** about **Runs, Drivers, Vehicles** or **Escorts** you need to use the Tabbed Sections below on your <u>Company Details Page</u>.



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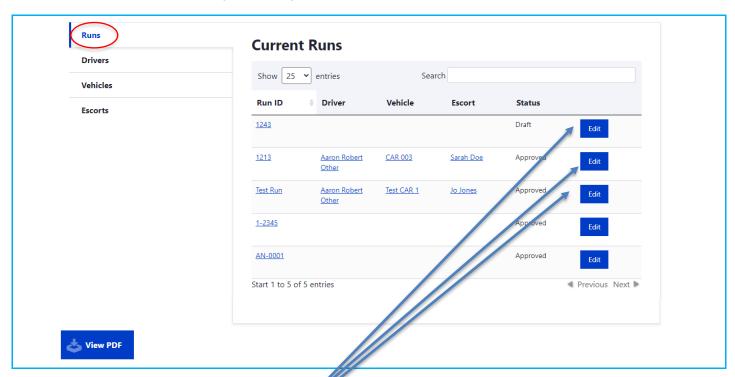
Runs

The **Runs** Tab is open by default and allows you to check those **Runs** you have been awarded.

Adding a Run

Only EA staff can Add Runs to your Current Runs Summary part of the Portal.

However if you believe a **Run** has been omitted or details are incorrect please contact **EA Procurement** or **EA Transport Compliance.**



You <u>CANNOT</u> Add a new Run, but you can <u>Edit</u> an existing one that has been awarded to you and assigned to your <u>Current Runs</u> Summary.

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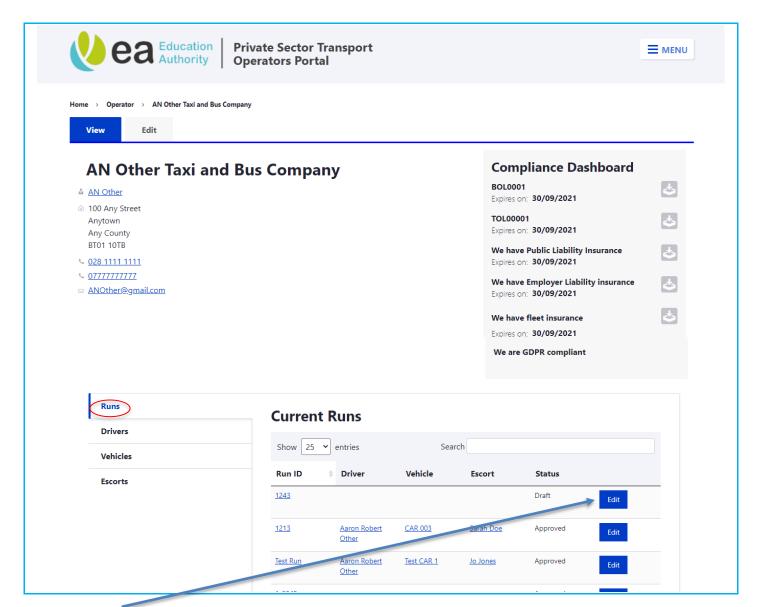


Editing a Run

To 'Edit' a Run go to your Company Profile Page, 'click' on the Company name highlighted in blue and underlined.



This will bring you to your Company Details Page, where the Runs Tab will be open by default.



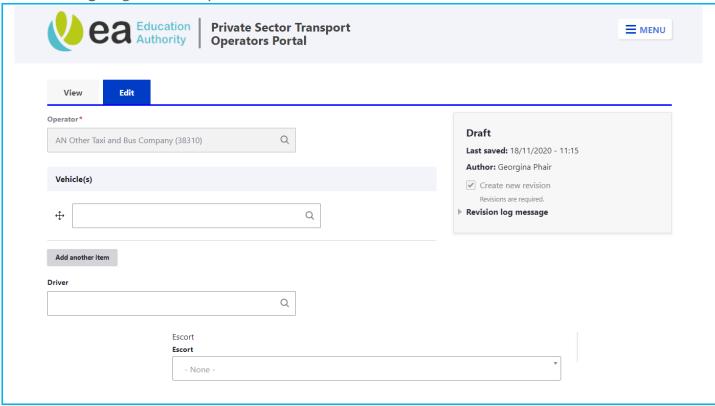
Select the Edit button for the Run you want to update, see the next Pages for 'Run Editing'

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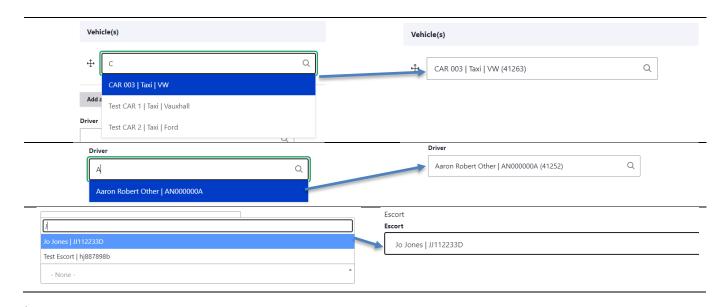
Editing a Run (continued)

'Run Editing' Page is where you can add or amend Information.



As can be seen in the previous Page this **Run** (1243) is a **Draft** and has no **Driver**, **Vehicle** or **Escort** (if applicable) assigned to it.

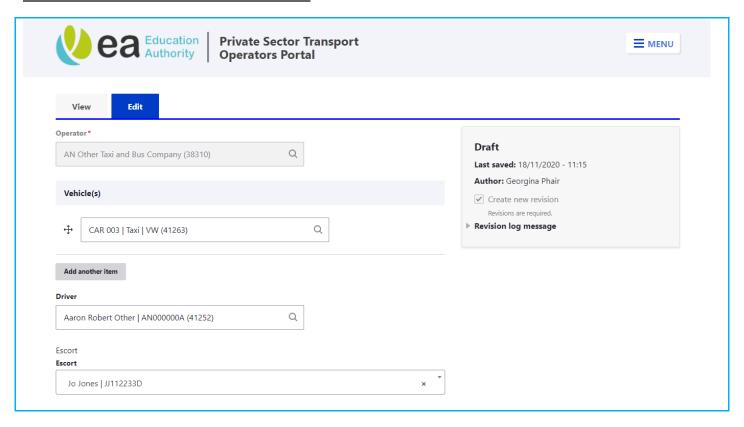
When you 'click'the Edit Tab you are brought to the 'Run Editing' Page (above) which also has blank areas for Vehicle, Driver and Escort (if applicable).to be Added or amended



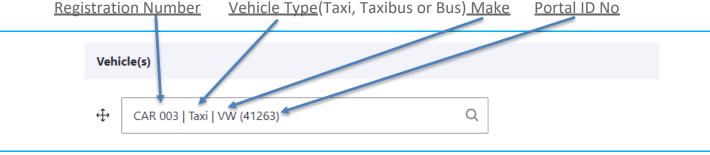
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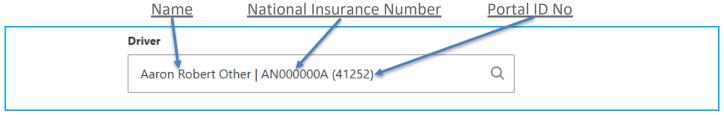
Editing a Run (continued – 1)



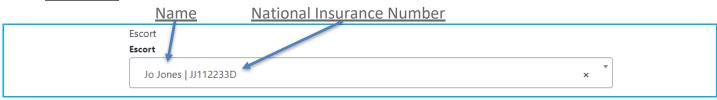
As part of the **Editing** process the first to be Added to the **Run** is a Compliant **Vehicle** with main details included, these are;



Next a Compliant **Driver** is Added to the **Run** with main details included, these are:



Also if required an **Escort** is Added to the **Run** with main details included, these are:



You can edit a **Run** at any time, however any changes made must be Approved by **EA Transport Compliance.**

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Editing a Run (continued – 2)

Once the Run's Information has been Added to or amended you can either;

Select **Change to 'Draft'** and **Save**, which allows you to come back to the **Information** to amend or add further.



Or

When you satisfied that you have entered all the relevant up to date Information, you can then Select **Change to 'Submit to EA Transport'** and **Save**, for Review and Approval.

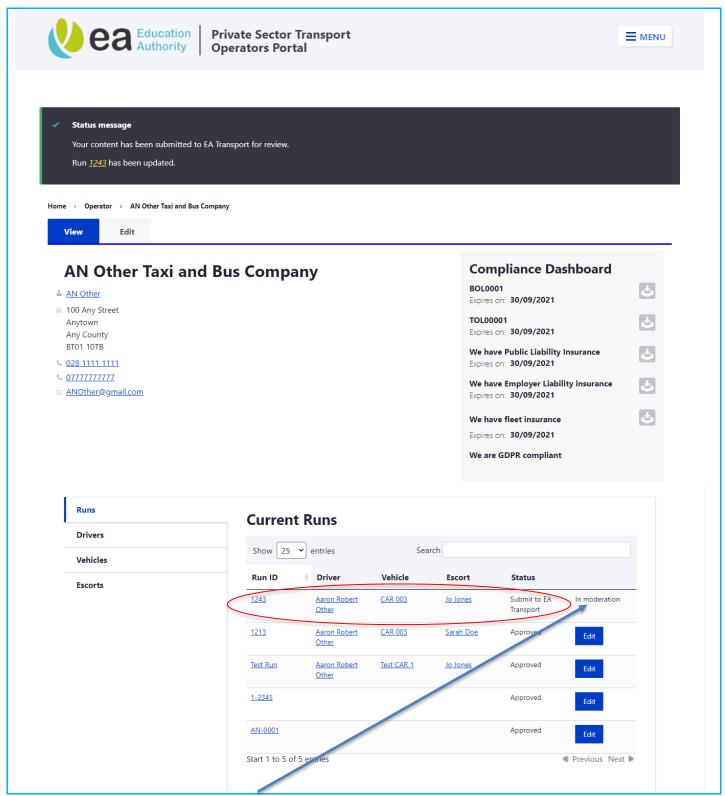


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Editing a Run (continued – 3)

Once **Saved** as **'Submit to EA Transport'** you will be brought back to the Company Details Page where the amended **Run** will be shown



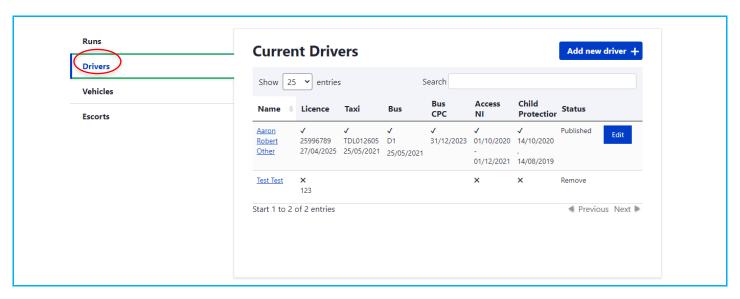
Please Note: The term 'In Moderation' means the amendments are to be Reviewed for Approval by **EA Transport Compliance** before the amended **Run** can be undertaken.

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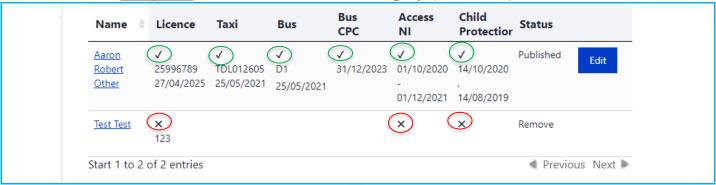


Drivers

The **Drivers** Tab when **'clicked'** shows a Summary of all your **Drivers** along with key Compliance **Information** about them.

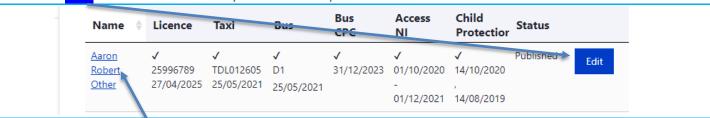


A **Driver** who is Compliant will have **tick** \checkmark in that category (see below)



A **Driver** who is non-Compliant will have a **cross X** (See above).

You can Edit a Driver's details if you need to update their Information.



Clicking on a <u>Driver's name</u> will open up a new page showing information currently held (see an example in the follow Pages).

You can also **Add a Driver** to your **Current Drivers** list, see how to do this by pressing and holding the **'ctrl'** key and **'clicking'** this link - <u>'Adding a Driver'</u>

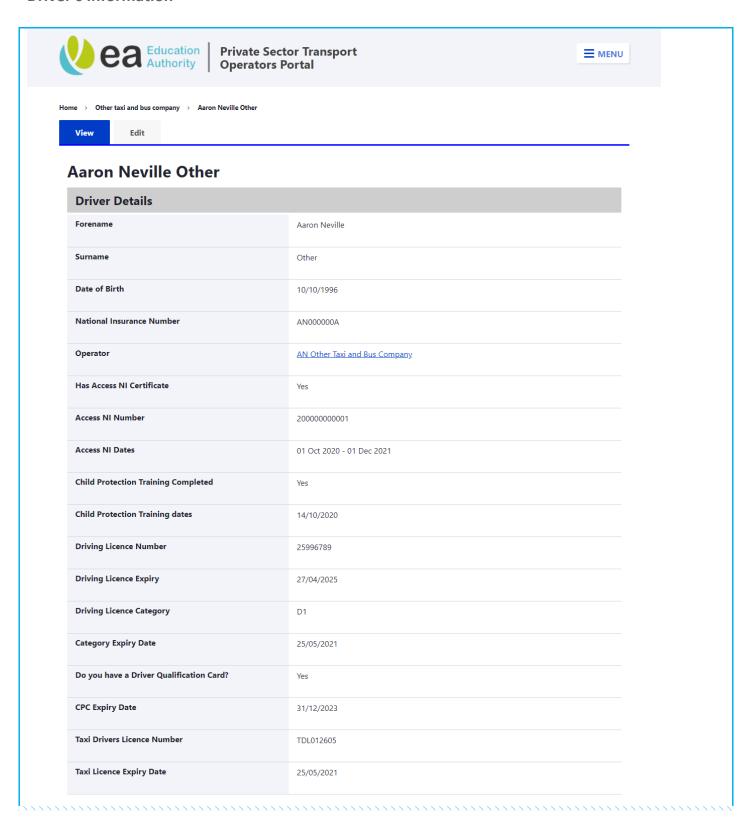
You can also **Edit a Driver** in your **Current Drivers** list, see how to do this by pressing and holding the **'ctrl'** key and **'clicking'** this link - **'Editing a Driver'**

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Drivers

Driver's Information



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Drivers

Driver's Information (continued)

Compliance						
Driving Licence Complia	nt	Yes	Yes			
CPC Compliance		Yes				
Taxi Licence Compliant		Yes				
Taxi Compliant		Yes				
Bus Compliant		Yes				
Access NI Compliant		Yes				
Documentation						
Driving Licence - Front		Aaron Neville Othe	Aaron Neville Other Driving Licence Card Front exp 27-04-2025,pdf (304.17 KB)			
Oriver License - Back		Aaron Neville Othe	Aaron Neville Other Driving Licence Card Rear exp 27-04-2025.pdf (235.86 KB)			
Taxi Licence Document		Aaron Neville Othe	Aaron Neville Other Taxi Drivers Licence exp 25-05-2021.pdf (237.8 KB)			
CPC Documentation		☑ Catherine Joan Do	Catherine Joan Doe CPC Card exp 18-09-2025.pdf (201.67 KB)			
rrent runs						
Run ID	Escort required	Operator	Type of Run	Vehicle		
<u>Fest Run</u>	Yes	AN Other Taxi and Bus Co	<u>mpany</u>	Test CAR		

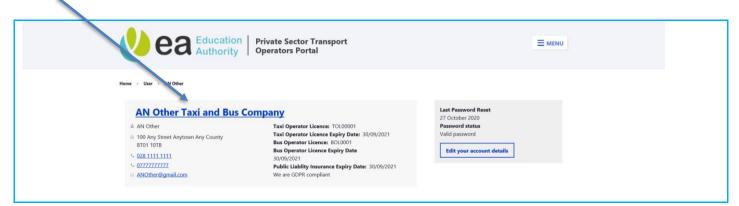
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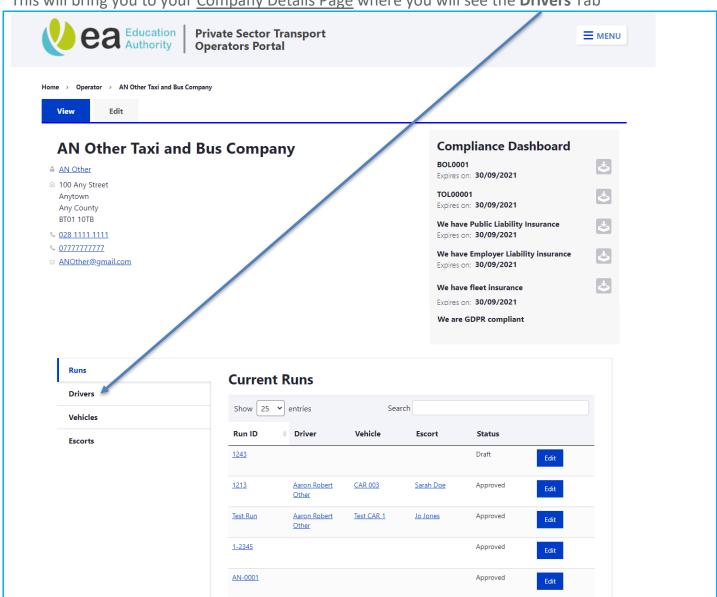
Adding a Driver

You can add a **Driver** at any time to be Approved by **EA Transport Compliance**.

You Add a **Driver** by going to your <u>Company Profile Page</u>, 'click' on the Company name highlighted in **blue** and underlined.



This will bring you to your Company Details Page where you will see the Drivers Tab

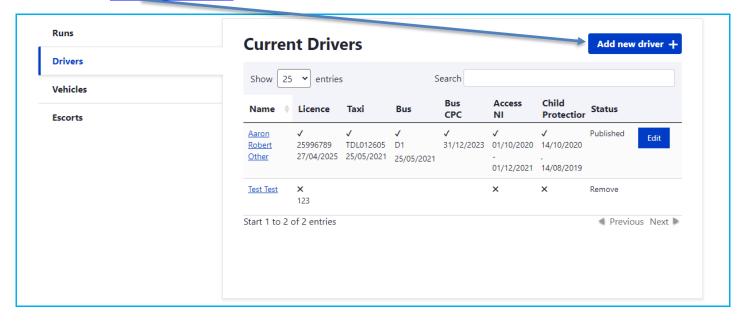


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Adding a Driver (continued - 1)

Open the **Drivers** Tab and you will see the **Current Drivers** Summary and in the top right corner you will see **Add new driver** + button, 'click' on this to start Adding a new **Driver**.



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Adding a Driver (continued - 2)

The following guideline **Information** will be required when adding a new **Driver**. Before starting this process, you will need to have a copy of each document saved to your device (for example scanned image or photograph).

Personal Details

- Forename
- Surname
- Date of Birth
- National Insurance Number

Compliance Details

Driving Licence

- Driving Licence Number
- Driving Licence Card Front
- Driving Licence Card Back
- Driving Licence Expiry (date)

Driving Licence Category

- N/A
- D
- D1
- Category Expiry Date

Taxi Drivers Licence

- Taxi Drivers Licence Number
- Taxi Drivers Licence Document
- Taxi Drivers Licence Expiry Date

Certificate of Professional Competence (CPC) (Bus Drivers Only)

- CPC Documentation Front of CPC Card
- CPC Expiry Date

Access NI

Access NI Number

Access NI Dates

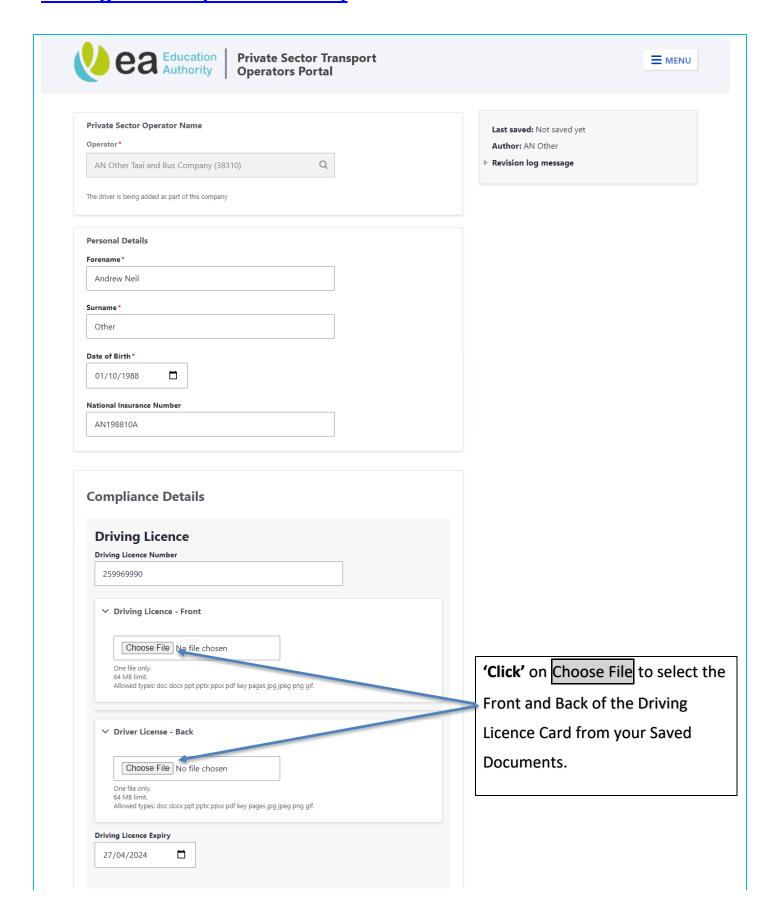
- Award Date
- Expiry Date

The following example Pages show how the **Information** looks when entered.

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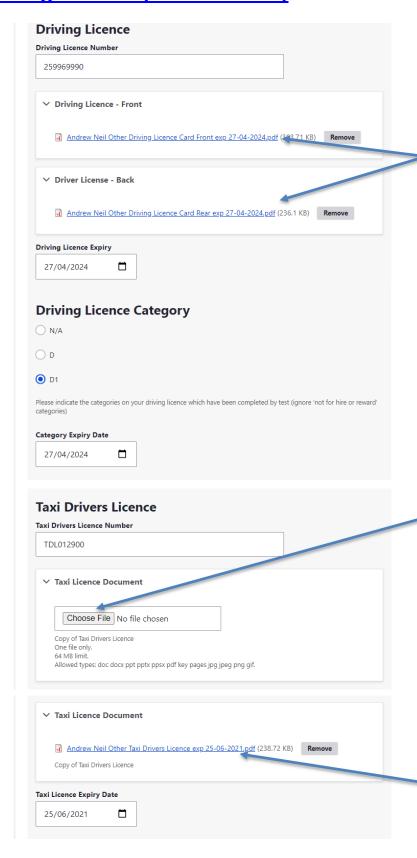
Adding a Driver (continued - 3)



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Adding a Driver (continued - 4)



Once the files have been downloaded onto the Portal they will be shown in a similar format as these examples

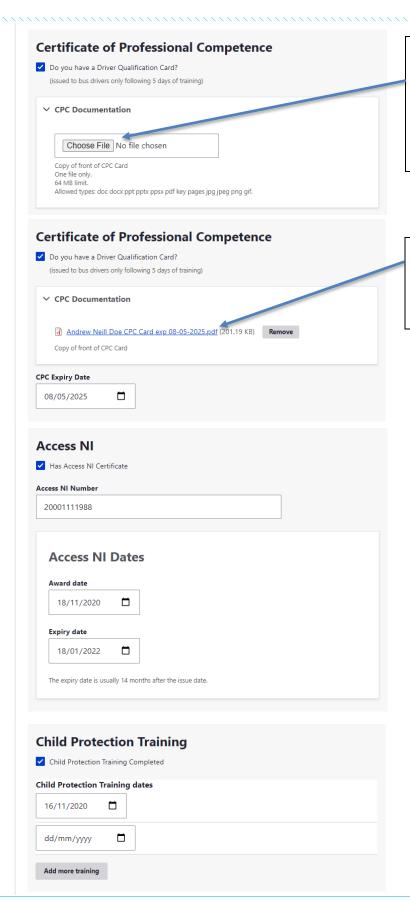
'Click' on Choose File to select the Taxi Drivers Licence from your Saved Documents

Once the file has been downloaded onto the Portal it will be shown in a similar format as this example

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Adding a Driver (continued - 5)



BUS DRIVERS ONLY

'Click' on Choose File to select the Drivers CPC Card from your Saved Documents

Once the file has been downloaded onto the Portal it will be shown in a similar format as this example

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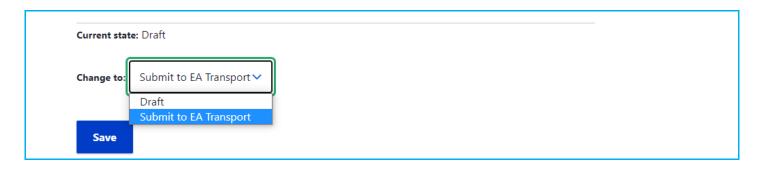
Adding a Driver (continued - 6)

Once the **Driver's Information** has been entered you can either; **Save as a 'Draft'**, which allows you to come back to **Information** to amend or add further details.



Or

When you are satisfied that you have entered all the relevant up to date **Information**, you can then Select **Change to 'Submit to EA Transport**' and **Save**, for Review and Approval.

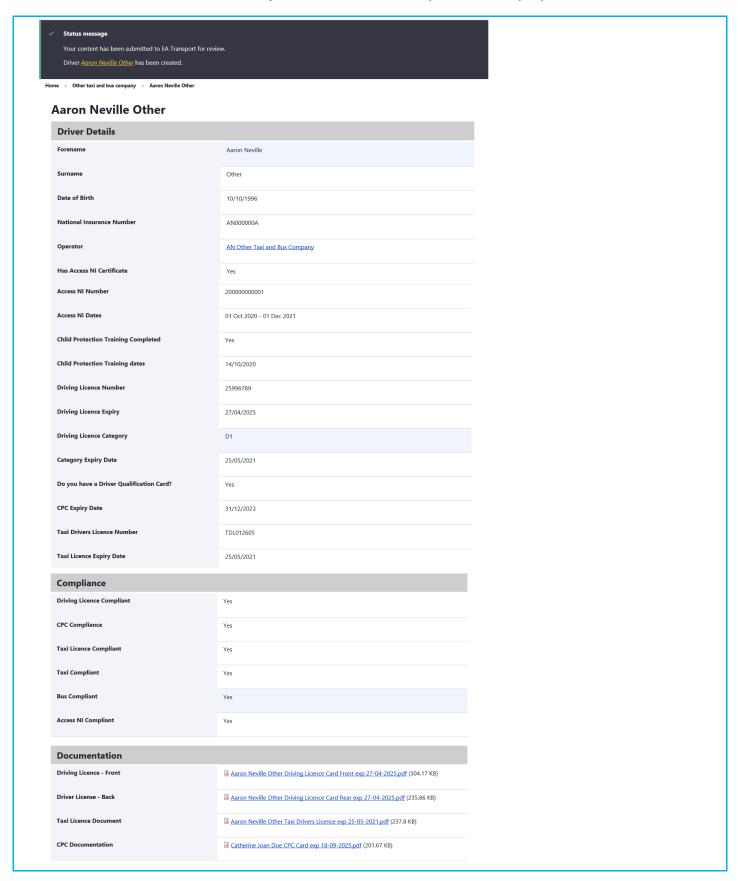


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Adding a Driver (continued - 7)

Once Saved as 'Submit to EA Transport' a Driver Summary Sheet is displayed as below;



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Adding a Driver (continued - 8)

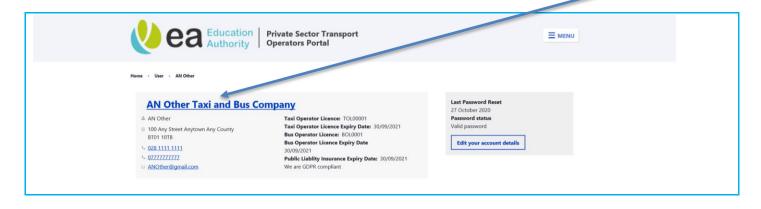
Once you have finished viewing the content you can return to your <u>Company Profile Page</u> by **'Clicking'** on the **MENU** Tab in the Page Header to open the Operator Menu.



Then 'click' on the My account Tab which will return you to your Company Profile Page



Once you are back in your <u>Company Profile Page</u> 'click' on the Company name highlighted in <u>blue</u> and underlined.

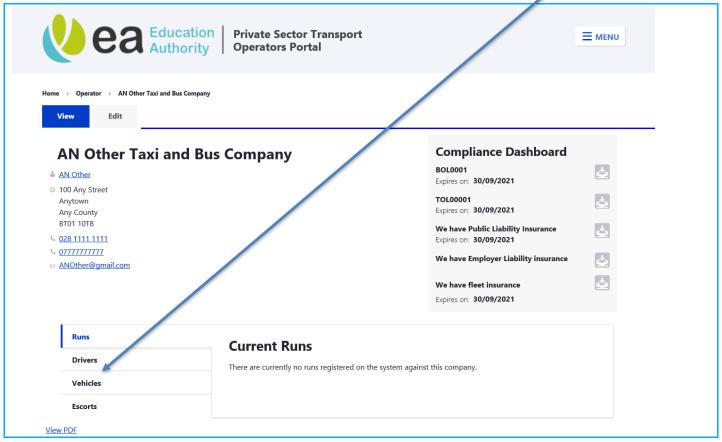


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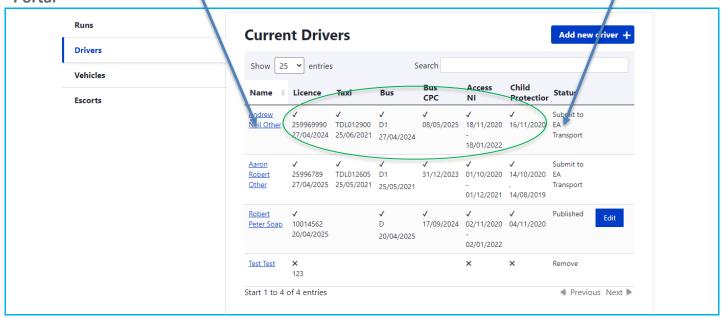


Adding a Driver (continued - 9)

This will bring you to your Company Details Page where you will see the Drivers Tab



'Click' on the **Drivers** Tab and once again you can see the **Current Drivers** Summary where you can view the newly added **Driver** their **Information** and **Compliances** (or non) also their **Status** on the **Portal**



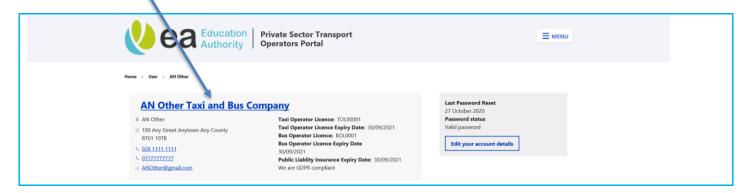
Please Note: A **Driver** will not be fully Compliant until <u>all</u> Documents have downloaded and Expiry Dates have been entered.

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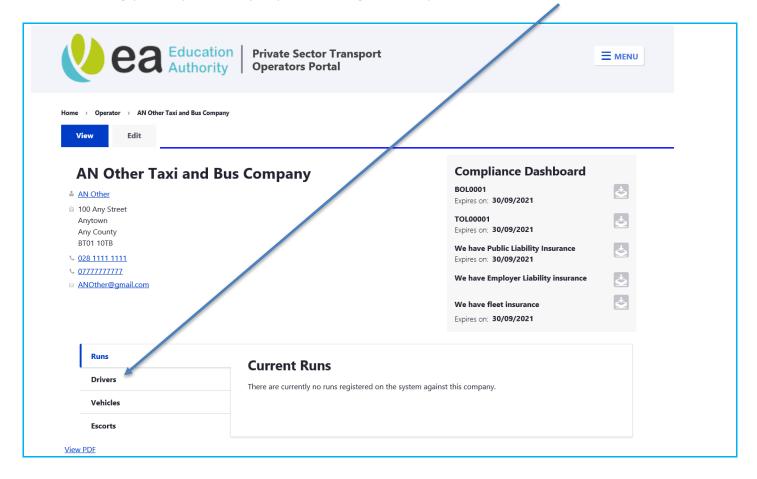


Editing a Driver

To 'Edit' an existing Driver go to your <u>Company Profile Page</u>, 'click' on the Company name highlighted in **blue** and underlined.



This will bring you to your Company Details Page where you will see the Drivers Tab.

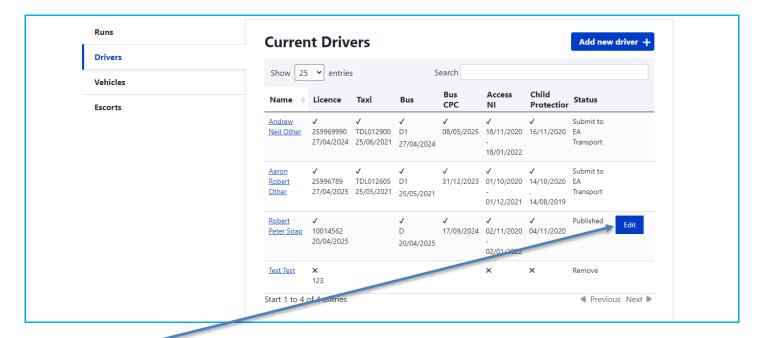


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Editing a Driver (continued – 1)

Open the **Drivers** Tab and you will see the **Current Drivers** Summary



Select the Edit button for the Driver's Information you want to amend or update, see the next Pages for 'Driver Editing'

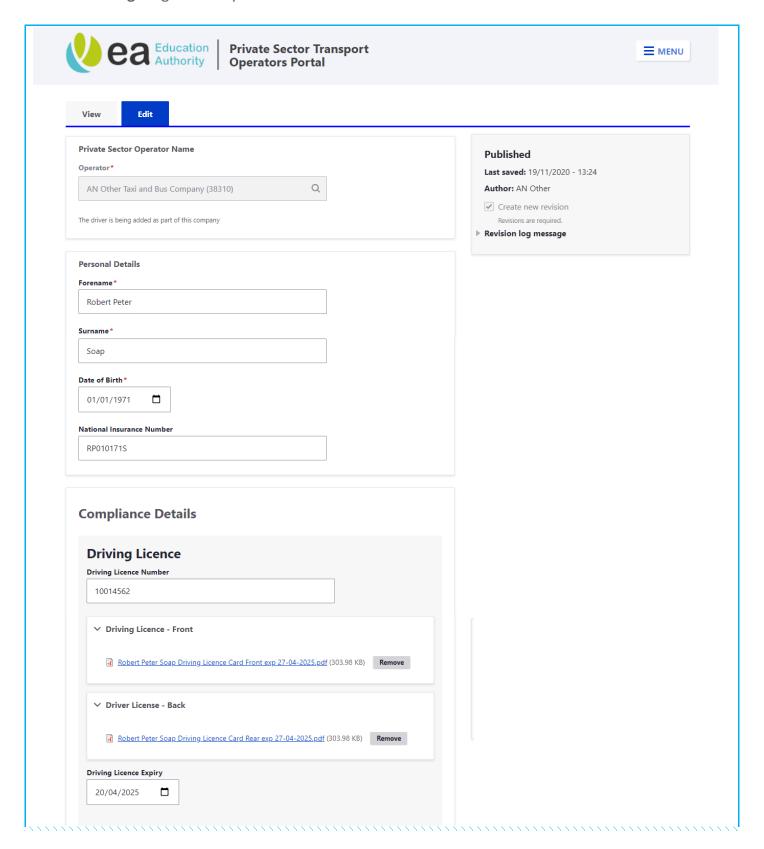
Please Note: If you have Saved a Driver's Information as 'Submit to EA Transport' the Edit button will not be available for that Driver until they have been Reviewed and Approved as 'Published'.

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Editing a Driver (continued – 2)

'Driver Editing' Page where you can add or amend Information.

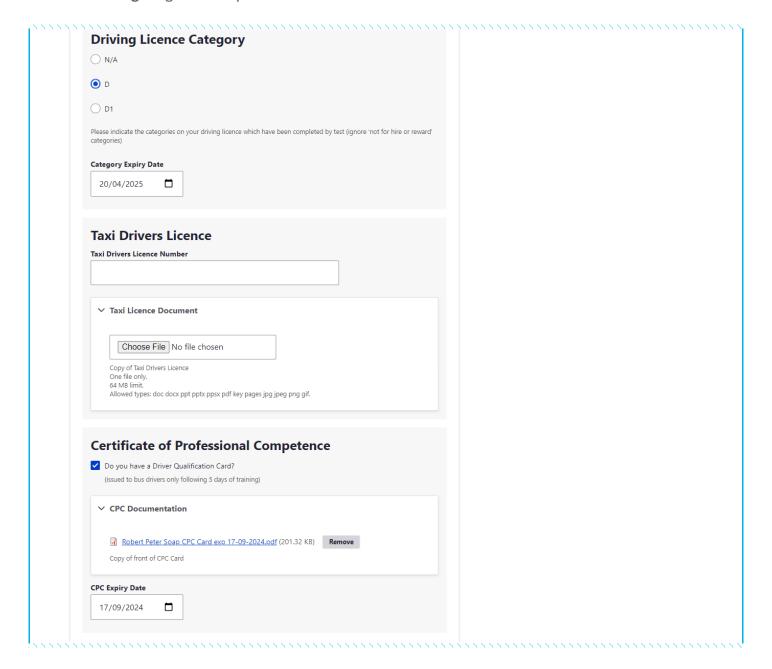


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Editing a Driver (continued – 3)

'Driver Editing' Page where you can add or amend Information.

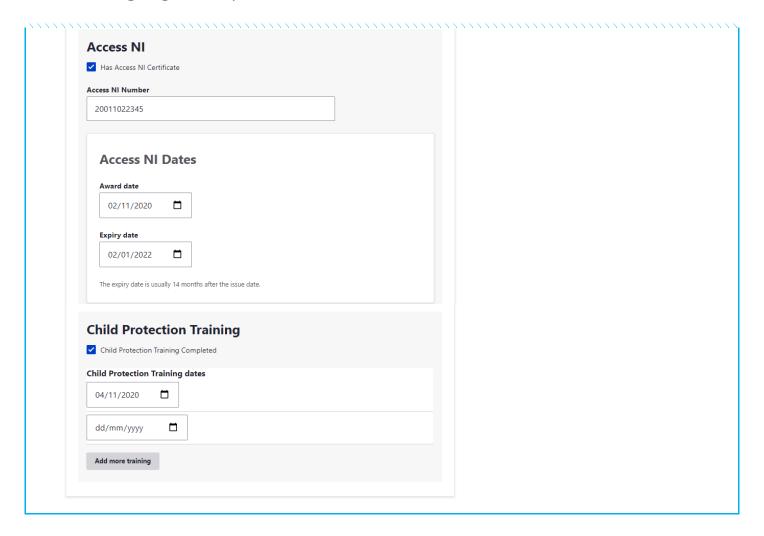


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Editing a Driver (continued – 4)

'Driver Editing' Page where you can add or amend Information.



You can 'Edit' a Driver's Information at any time, however any changes made must be Approved by EA Transport Compliance.

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Editing a Driver (continued – 5)

Once a **Driver's Information** has been added to or amended you can either; Select Change to **'Draft'** and **Save**, which allows you to come back to **Information** to amend or add further details later.



Or

When you are satisfied that you have entered all the relevant up to date **Information**, you can then Select Change to **'Submit to EA Transport'** and **Save**, for Review and Approval.



Or

If you wish to remove a **Driver's Information** you no longer wish to access then; Select **Change to 'Remove'** and **Save**, for Review and Approval.

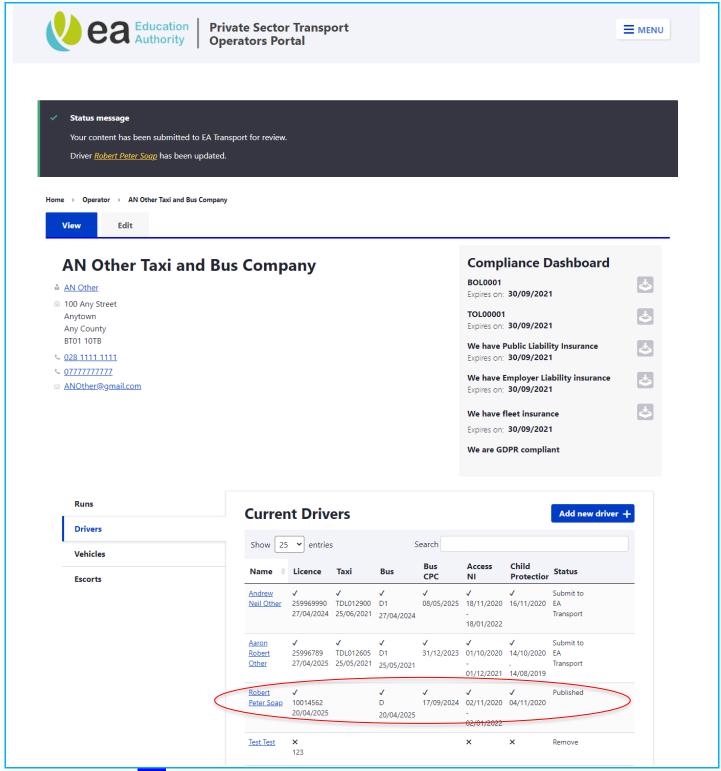


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Editing a Driver (continued – 6)

Once **Saved** as **'Submit to EA Transport'** you will be brought back to the **Company Details Page** where when you **'click'** the **Drivers** Tab the amended **Driver** will be shown in the **Current Drivers** Summary.



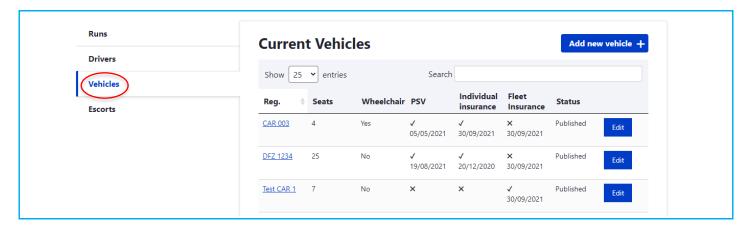
Please Note: The **Edit** button will not be visible on this Summary while information is pending approval.

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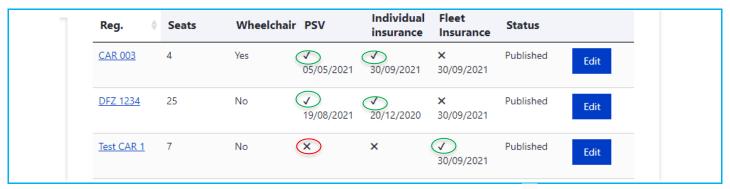


Vehicles

The **Vehicles** Tab when **'clicked'** shows a Summary of all your **Vehicles** along with key Compliance **Information** about them.



A **Vehicle** that is <u>Compliant</u> will have **tick** \checkmark in that category (see above).



A **Vehicle** that is <u>non-Compliant</u> will have **cross X**.

Please Note: A **Vehicle** will not be fully Compliant until <u>all</u> Documents have been Downloaded and Expiry Dates have been entered.



'Clicking' on a Vehicle's <u>Registration</u> will open up a new page showing all of that **Vehicle's Information** the EA hold as well as **Current Runs** it is assigned to (see follow Pages).

You can also **Add a Vehicle** to your **Current Vehicles** list, see how to by pressing and holding the **'ctrl'** key and **'clicking'** this link - **'Adding a Vehicle'**

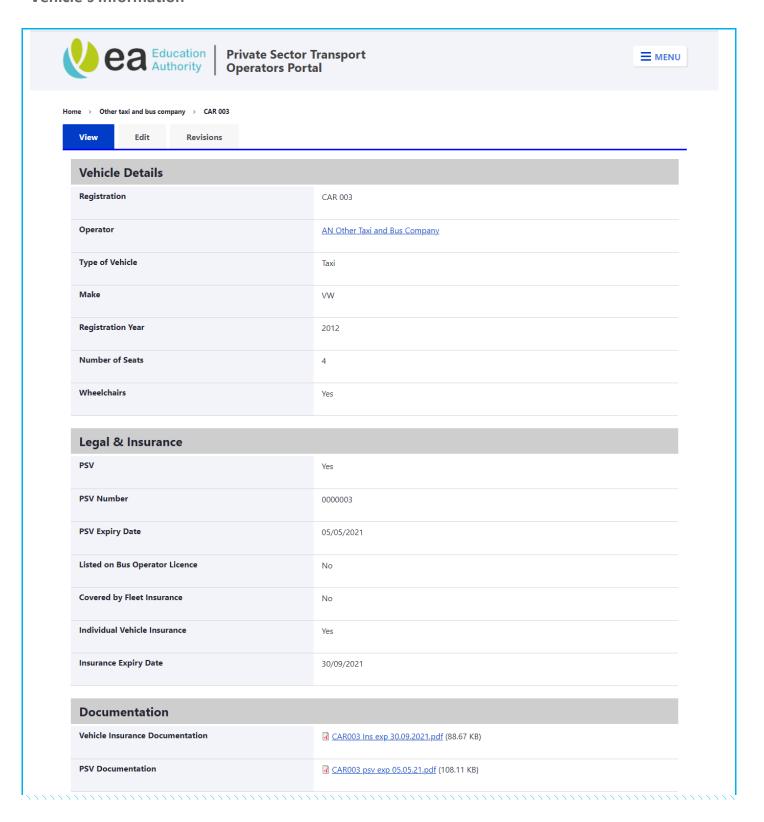
You can also **Edit a Vehicle** in your **Current Vehicles** list, see how to by pressing and holding the **'ctrl'** key and **'clicking'** this link - **'Editing a Vehicle'**

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Vehicles

Vehicle's Information



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Vehicles

Vehicle's Information

Compliance	
PSV Compliant	On
Insurance Compliant	On
Vehicle Compliant	On

Current runs

Run ID	Escort required	Operator	Type of Run	Driver
1213	Yes	AN Other Taxi and Bus Company	Bus	Aaron Robert Other

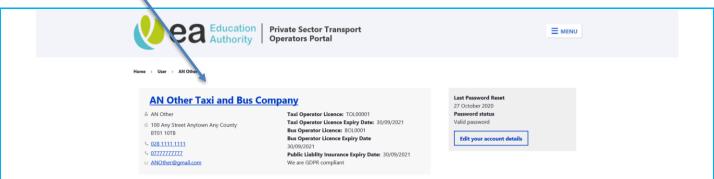
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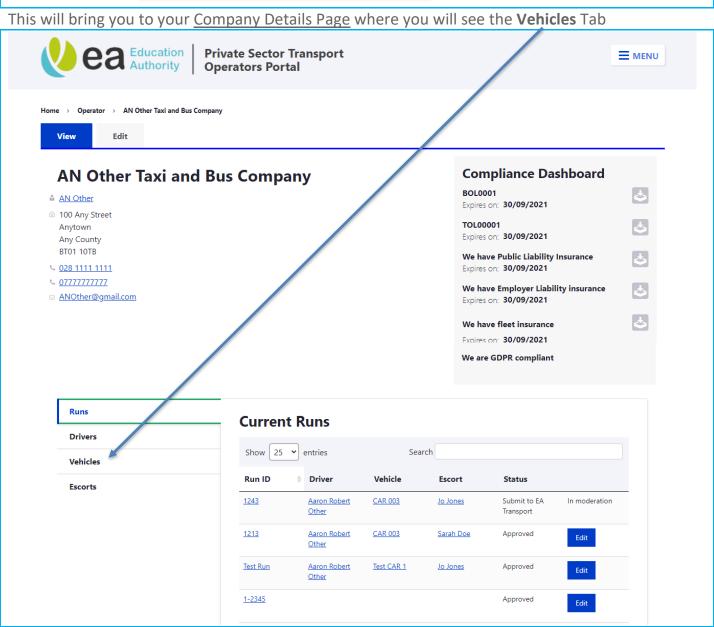


Adding a Vehicle

You can Add a Vehicle at any time for Approval by EA Transport Compliance.

You **Add a Vehicle** by going to your <u>Company Profile Page</u>, **'click'** on the Company name highlighted in **blue** and underlined.



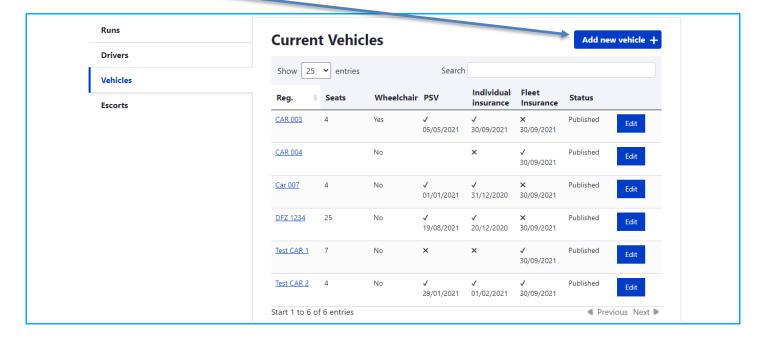


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Adding a Vehicle (continued - 1)

Open the **Vehicles** Tab and you will see the **Current Vehicles** Summary and in the top right corner you will see **Add new vehicle +** button, click on this to start adding a new **Vehicle**.



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Adding a Vehicle (continued - 2)

The following guideline Information will be required when adding a new Vehicle. <u>Before starting this process</u>, you will need to have a copy of each document saved to your device (for example scanned image or photograph).

Vehicle Details

- Operator This will be added automatically.
- Registration
- Type of Vehicle Bus, Bus (Spare), Taxi, Taxibus
- Make
- Registration Year
- Number Seats
- Wheelchairs

If Ticked;

Details of wheelchair capacity (i.e. size, ramp etc)

PSV

If Ticked:

PSV Number

PSV Expiry Date

PSV Documentation either PSV Certificate, Taxi Licence or Taxi Plate -

Insurance Details

- Listed on Operator Licence
- Covered by Fleet Insurance

If Ticked;

Enter details of the Fleet Insurance via your Company Profile screen

Individual Fleet Insurance

If Ticked;

Vehicle Insurance Documentation

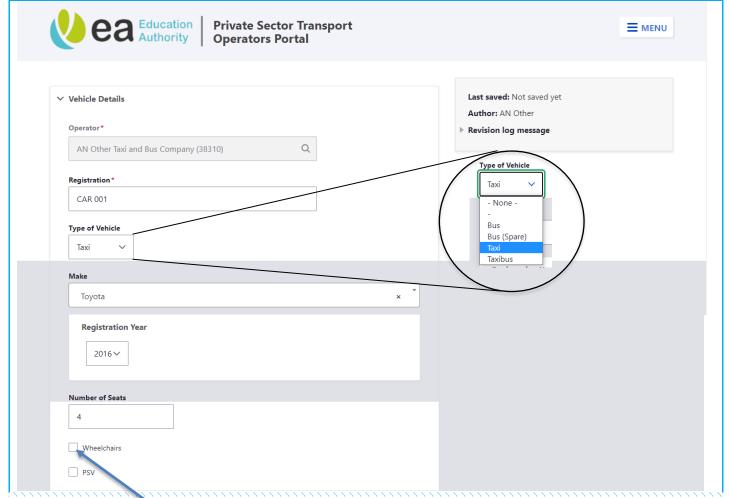
Insurance Expiry Date

The following pages shows how the Information looks when entered.

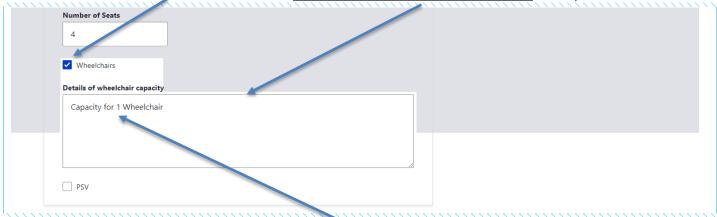
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Adding a Vehicle (continued - 3)



If the **Vehicle** is <u>suitable</u> for a Wheelchair(s) then when the <u>Wheelchairs Box</u> is **'Ticked'** then the <u>Details of wheelchair capacity box</u> will open.

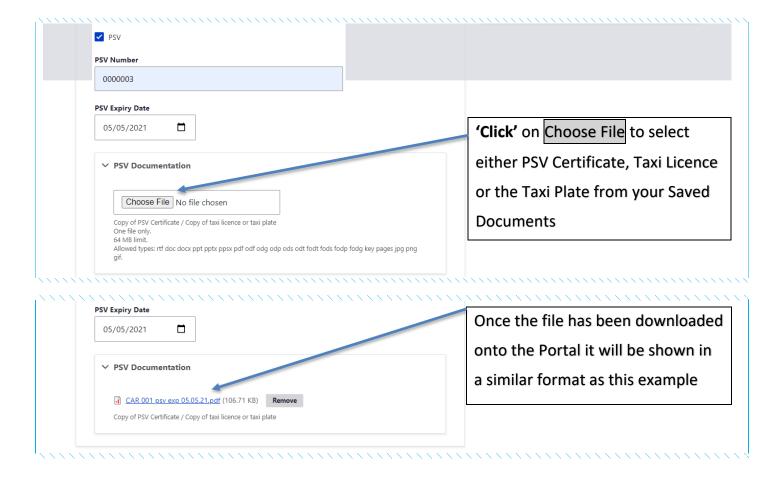


You can now enter the Vehicle's Wheelchair capacity.

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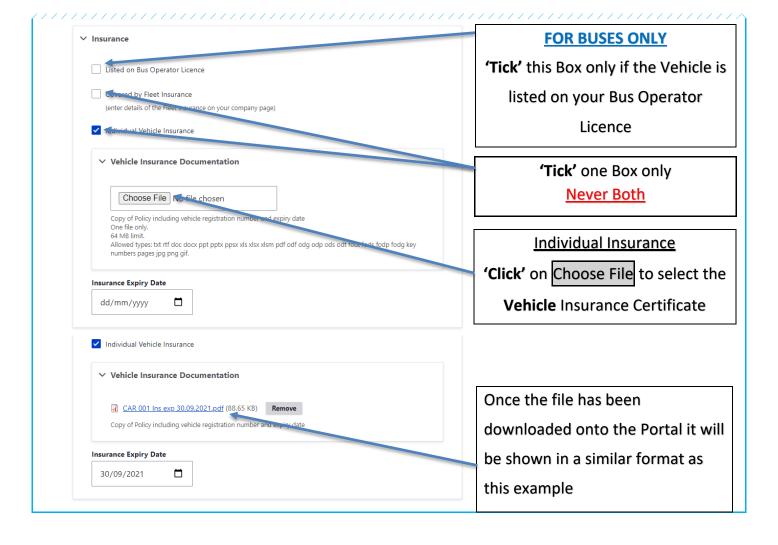
Adding a Vehicle (continued - 4)



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Adding a Vehicle (continued - 5)



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Adding a Vehicle (continued - 6)

Once the **Vehicle's Information** has been entered you can either; **Save as a 'Draft'**, which allows you to come back to **Information** to amend or add further details



Or

When you satisfied that you have entered all the relevant up to date **Information**, you can then Select **Change to 'Submit to EA Transpor**t' and **Save**, for Review and Approval.

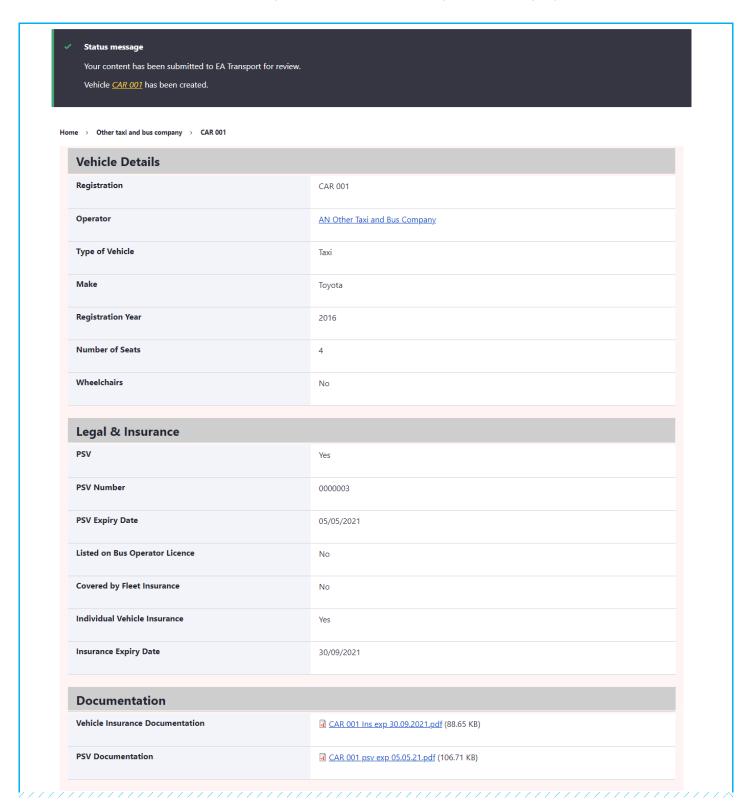


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Adding a Vehicle (continued - 7)

Once Saved as 'Submit to EA Transport' a Vehicle Summary Sheet is displayed as below;



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Adding a Vehicle (continued - 8)



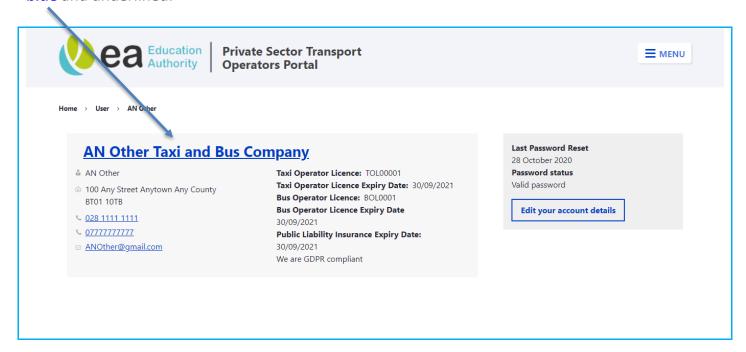
Once you have finished viewing the content you can return to your <u>Company Profile Page</u> by **'Clicking'** on the **MENU** Tab in the Page Header to open the Operator Menu.



Then 'Click' on the My account Tab which will return you to your Company Profile Page



Once you are back in your <u>Company Profile Page</u>, 'click' on the Company name highlighted in **blue** and underlined.

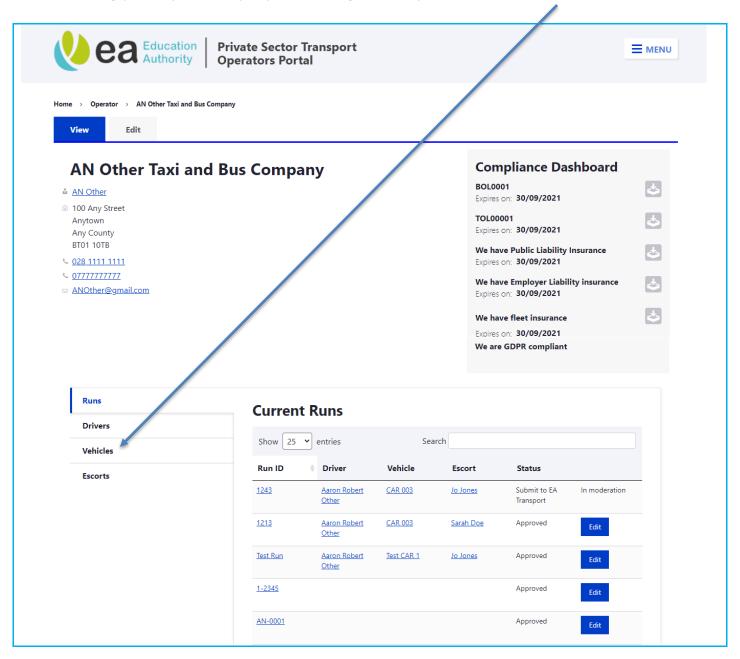


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Adding a Vehicle (continued - 9)

This will bring you to your Company Details Page where you will see the Vehicles Tab

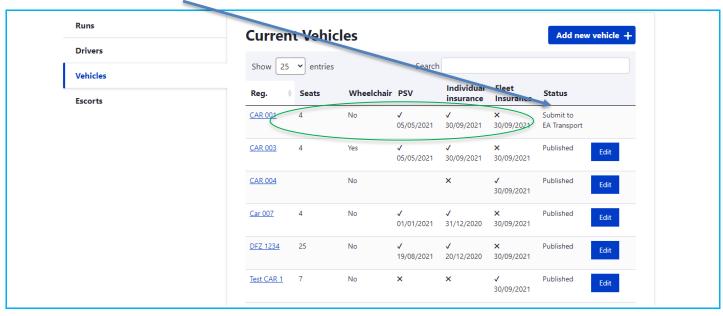


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Adding a Vehicle (continued - 10)

'Click' on the Vehicles Tab and you can view your recently added Vehicles, Compliance Information and its Status on the Portal.



Please Note: A **Vehicle** will not be fully Compliant until <u>all</u> Documents have been Downloaded and Expiry Dates have been entered.

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Adding a Vehicle (continued - 11)

Important

Please read the information on the following 2 pages carefully.

All Vehicles with Individual Insurance

Wheelchair PSV	Individual insurance	Fleet Insurance	Status
	√ 30/09/2021	×	Submit to EA Transport
	Wheelchair PSV	Wheelchair PSV insurance √	insurance Insurance √ ×

If you are an Operator whose **Drivers** have <u>Individual Insurance</u> then the Insurances areas of your **Current Vehicles** Summary should look like this (see above), there will be a **cross X** in the <u>Fleet Insurance</u> area and a **tick** ✓ and an Expiry Date in the <u>Individual Insurance</u> area.

This **does not** mean that this **Vehicle** is non-Complaint in the <u>Fleet Insurance</u> area it only indicates to yourself and **EA Transport Compliance** that you **do not** have <u>Fleet Insurance</u> for your **Vehicles**.

All Vehicles on a Fleet Insurance Policy

Reg. \$	Seats	Wheelchair PSV	Individual insurance	Fleet Insurance	Status	
CAR 004			×	√ 30/09/2021	Published	Edit

If you are an Operator who has <u>Fleet Insurance</u> then the Insurances areas of your **Current Vehicles** Summary should look like this (see above), there will be a **cross** ★ in the <u>Individual Insurance</u> area and a **tick** ✓ and an Expiry Date in the <u>Fleet Insurance</u> area.

This <u>does not</u> mean that this **Vehicle** is non-Complaint in the <u>Individual Insurance</u> area it only indicates to yourself and **EA Transport Compliance** that your **Drivers** <u>do not</u> have <u>Individual Insurance</u>.

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Adding a Vehicle (continued - 12)

Important

Please read the information on this page carefully.

Operator having both Fleet and Individual Insurance

Reg. \$	Seats	Wheelchair PSV	Individual insurance	Fleet Insurance	Status
CAR 004			×	√ 30/09/2021	Published Edit
<u>Car 007</u>			√ 31/12/2020	X 30/09/2021	Published Edit

If you are an Operator who has both <u>Fleet Insurance</u> and some **Drivers** with <u>Individual Insurance</u> then the Insurances areas of your **Current Vehicles** Summary should look like this (see above).

Car 004 - There will be a **cross X** in the <u>Individual Insurance</u> area and a **tick** ✓ and an Expiry Date in the <u>Fleet Insurance</u> area.

This <u>does not</u> mean that this **Vehicle** is non-Complaint in the <u>Individual Insurance</u> area it only indicates to yourself and **EA Transport Compliance** that this **Vehicle** is covered by <u>Fleet Insurance</u>.

Car 007 - There will be a **cross X** and Expiry Date in the <u>Fleet Insurance</u> area and a **tick** ✓ and an Expiry Date in the <u>Individual Insurance</u> area.

This **does not** mean that this **Vehicle** is non-Complaint in the <u>Fleet Insurance</u> area it only indicates to yourself and **EA Transport Compliance** that this **Vehicle** is covered by <u>Individual Insurance</u>.

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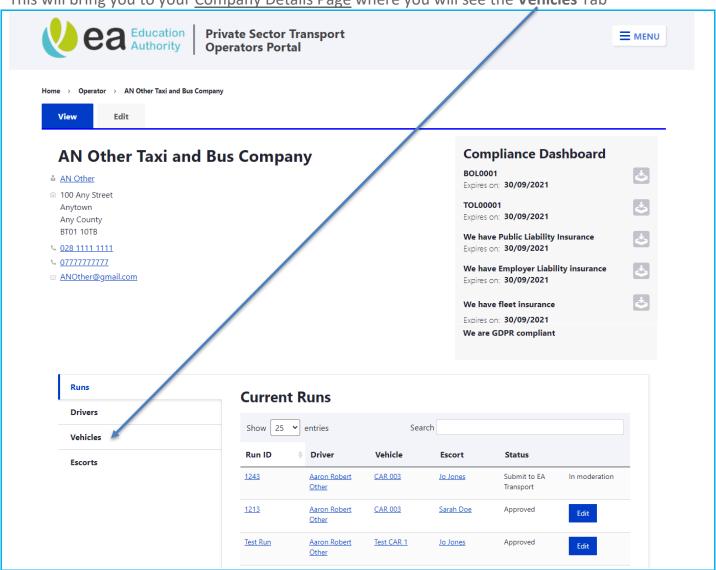


Editing a Vehicle

To 'Edit' an existing Vehicle by go to your <u>Company Profile Page</u>, 'click' on the Company name highlighted in **blue** and underlined.



This will bring you to your Company Details Page where you will see the Vehicles Tab

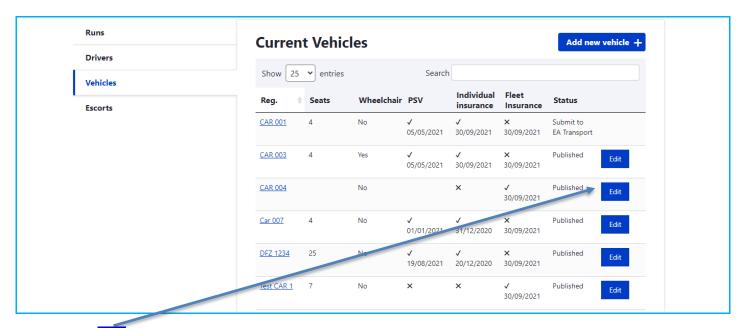


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Editing a Vehicle (continued – 1)

Open the Vehicles Tab and you will see the Current Drivers Summary



Select the Edit button for the Vehicle Information you want to amend or update, see the next Pages for 'Vehicle Editing' in this case, entering PSV Information.

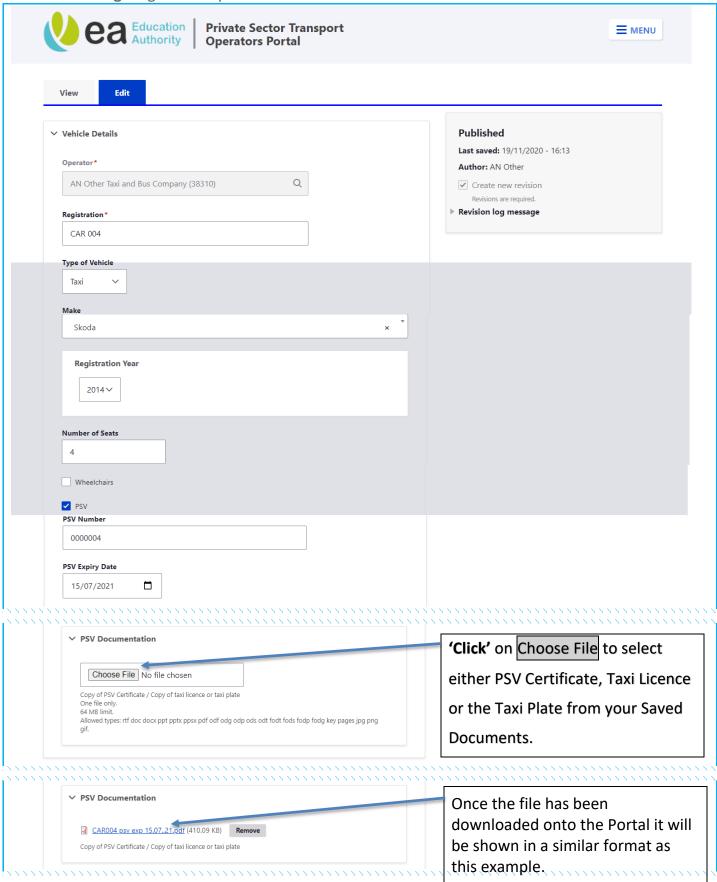
Please Note: If you have Saved a Vehicle's Information as 'Submit to EA Transport' (see above) the 'Edit' Tab will not be available for that Vehicle until they have been either Reviewed and Approved.

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Editing a Vehicle (continued – 2)

'Vehicle Editing' Page where you can add or amend Information.



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Editing a Vehicle (continued – 3)

'Vehicle Editing' Page where you can add or amend Information.

111111	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1111	111,	1111	1111	111	111	111	111	111	111	111	111
	∨ Insurance												
	Listed on Bus Operator Licence												
	✓ Covered by Fleet Insurance (enter details of the Fleet Insurance on your company page)												
	☐ Individual Vehicle Insurance												

You can 'Edit' a Vehicle's Information at any time, however any changes made must be Approved by EA Transport Compliance.

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Editing a Vehicle (continued – 4)

Once a **Vehicle's Information** has been added to or amended you can either; Select **Change to 'Draft'** and **Save**, which allows you to come back to **Information** to amend or add further.



Or

If you satisfied that you have entered all the relevant up to date **Information**, you can then Select **Change to 'Submit to EA Transport'** and **Save**, for Review and Approval.



Or

If you wish to Remove a **Vehicle's Information** you no longer wish to access, you can by; Selecting **Change to 'Remove'** and **Save**, for Review and Approval.

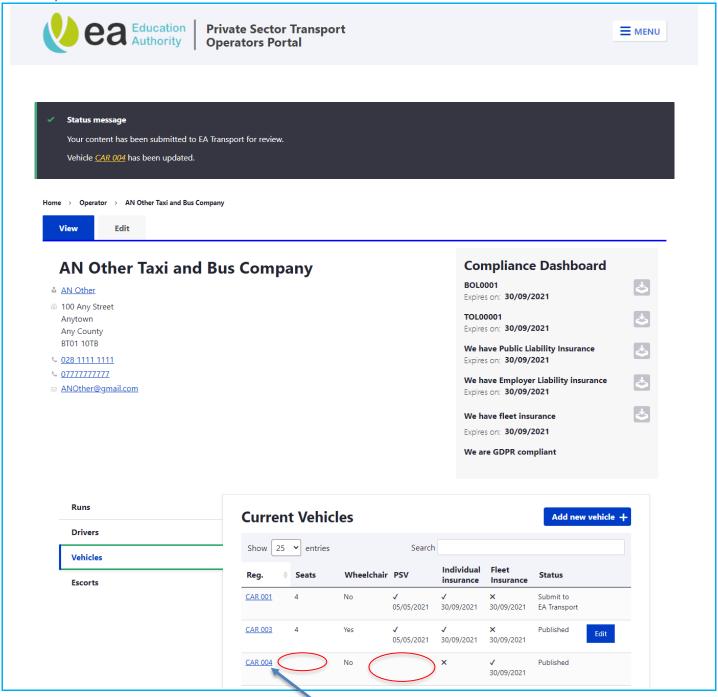


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Editing a Vehicle (continued – 5)

Once **Saved** as **'Submit to EA Transport'** you will be brought back to the <u>Company Details Page</u> and when you **'click'** the **Vehicles** Tab the amended **Vehicle** will be shown.



Please Note: Amendments made for this **Vehicle** will not be shown (see above) until they are Reviewed and Approved by **EA Transport Compliance** (see below)

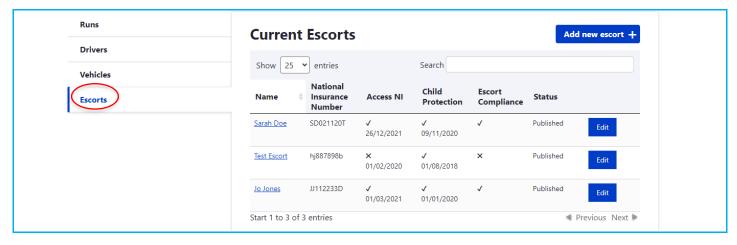


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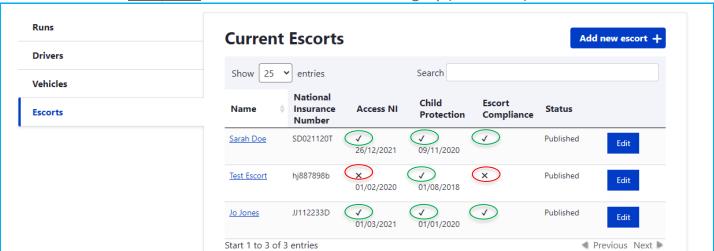


Escorts

Open the **Escorts** Tab and you will see the **Current Escorts** Summary.



An **Escort** who is <u>Compliant</u> will have a **tick** \checkmark in that category (see below).



An **Escort** who is <u>non-compliant</u> will have **cross** \times in that category (see above).

You can Edit an Escort's details if you need to update their Information.



Clicking on an <u>Escort's name</u> will open up a new page showing all that <u>Escort's Information</u> on the <u>Portal</u> (see follow Pages).

You can also **Add an Escort** to your **Current Runs** list, see how to by pressing and holding **'ctrl'** key and **'clicking'** this link - **'Adding an Escort'**

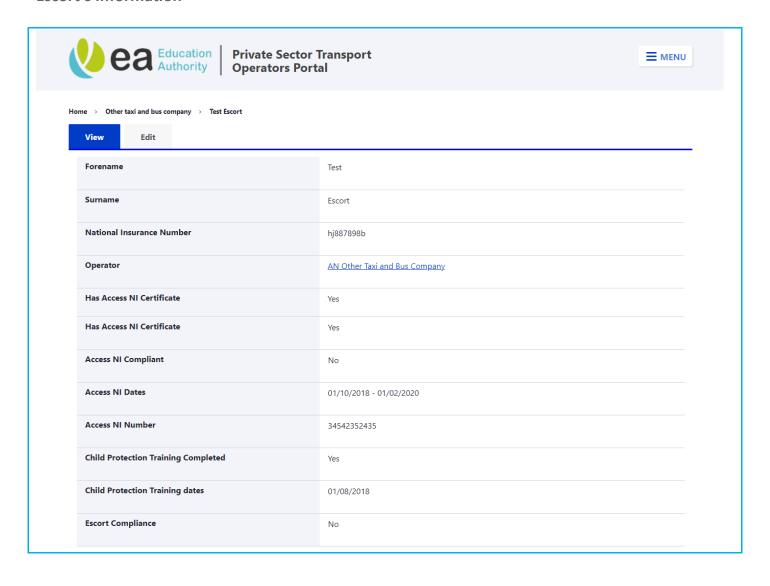
You can also **Edit an Escort** in your **Current Runs** list, see how to by pressing and holding **'ctrl'** key and **'clicking'** this link - **'Editing an Escort'**

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Escorts

Escort's Information



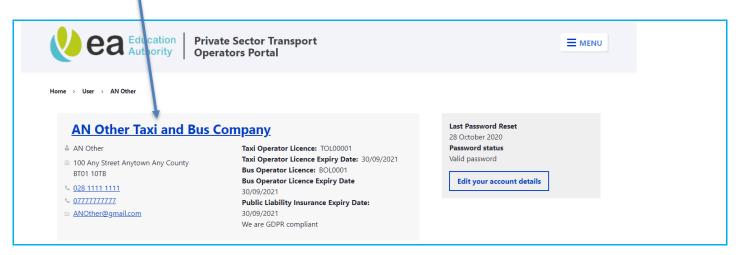
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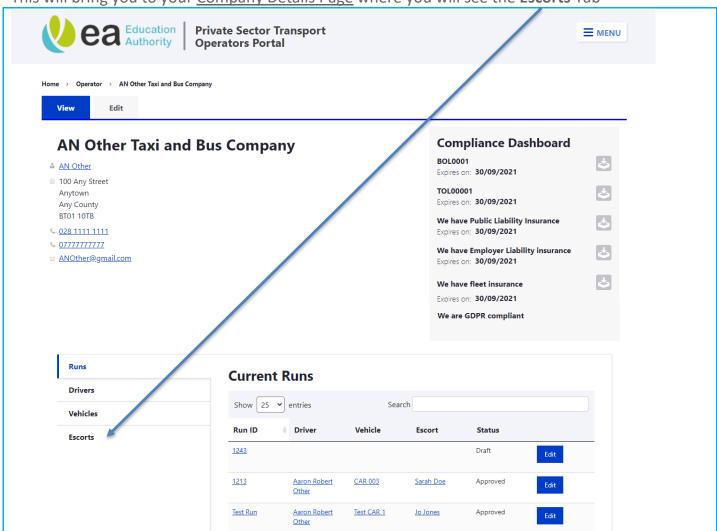
Adding an Escort

You can add an **Escort** at any time, however, they will only be available to be assigned to a **Run** once they have been approved by **EA Transport Compliance**.

You add an **Escort** by going to your <u>Company Profile Page</u>, 'click' on the Company name highlighted in **blue** and underlined.



This will bring you to your Company Details Page where you will see the Escorts Tab

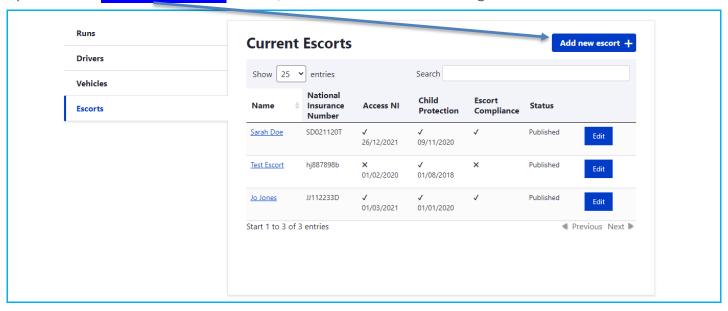


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Adding an Escort (Continued -1)

Open the **Escorts** Tab and you will see the **Current Escorts** Summary and in the top right corner you will see **Add new escort +** button, **'click'** on this to start adding a new **Escort**.



The following guideline **Information** will be required when adding a new **Escort**.

Personal Details

- Forename
- Surname
- National Insurance Number

Compliance Details

Access NI

Access NI Number

Access NI Dates

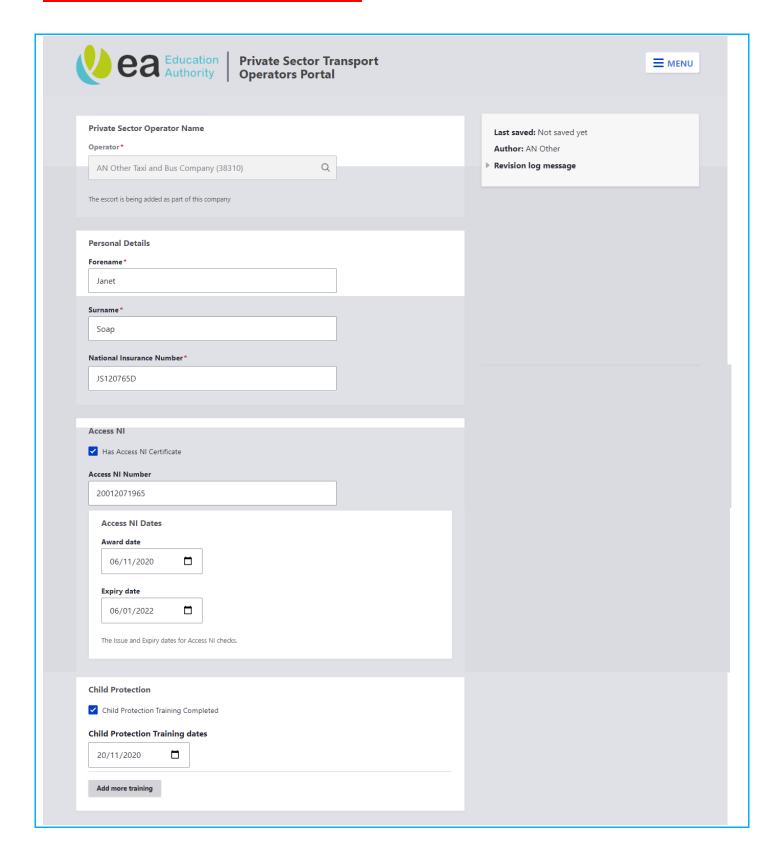
- Award Date
- Expiry Date

The following pages show how the **Information** looks when entered.

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Adding an Escort (continued - 2)

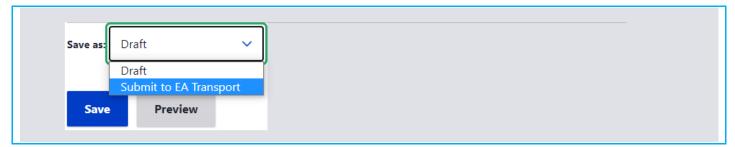


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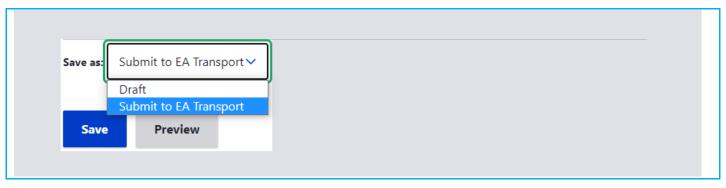
Adding an Escort (continued - 3)

Once the **Escort's Information** has been entered you can either; **Save as a 'Draft'**, which allows for amendments.



Or

When you satisfied that you have entered all the relevant up to date **Information**, you can then **Save as 'Submit to EA Transport'**, for Review and Approval.

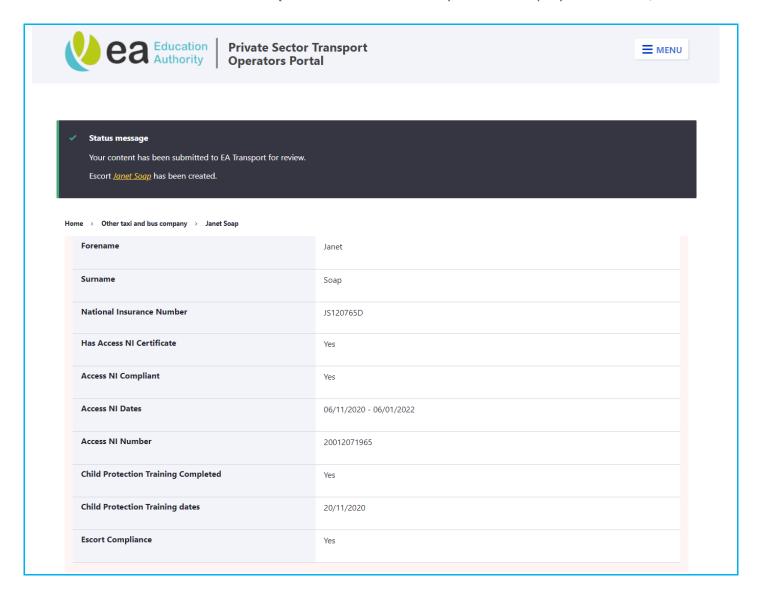


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Adding an Escort (continued - 4)

Once Saved as 'Submit to EA Transport' an Escort Summary Sheet is displayed as below;



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Adding an Escort (continued - 5)

Once you have finished viewing the content you can return to your <u>Company Profile Page</u> by **'Clicking'** on the **MENU** Tab in the Page Header to open the Operator Menu.



Then 'Click' on the My account Tab which will return you to your CompanyProfile Page



Once you are back in your <u>Company Profile Page</u>, 'click' on the Company name highlighted in <u>blue</u> and underlined.

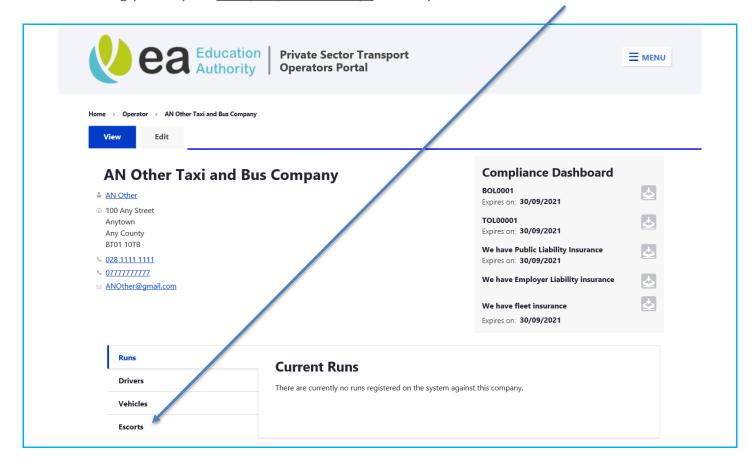


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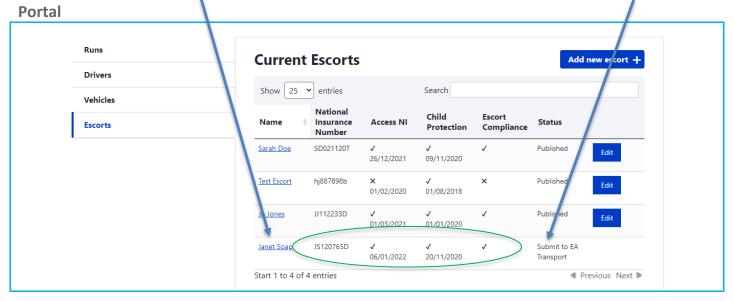


Adding an Escort (continued - 6)

This will bring you to your Company Details Page where you will see the Escorts Tab



'Click' on the Escorts Tab and once again you can see the Current Escorts Summary where you can view the newly added Escort, their Information and Compliances (or non) also their Status on the



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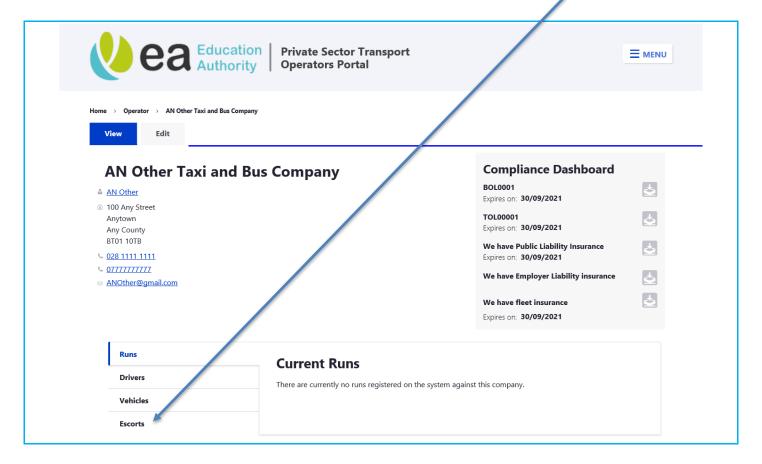


Editing an Escort

To 'Edit' Escort go to your Company Profile Page, 'click' on the Company name highlighted in blue and underlined.



This will bring you to your Company Details Page where you will see the Escorts Tab

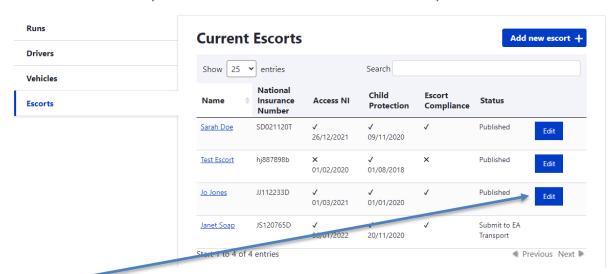


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Editing an Escort (continued - 1)

Open the **Escorts** Tab and you will see the Current Drivers Summary.



Select the Edit button for the Escort's Information you want to amend or update, see the next Pages for 'Escort Editing'

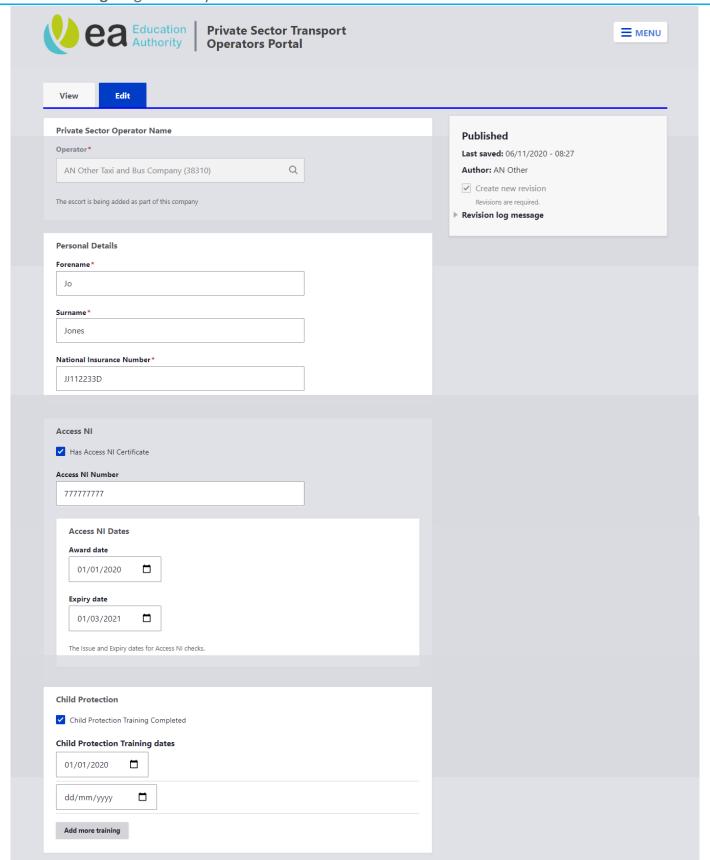
Please Note: If you have **Saved** an **Escort's Information** as **'Submit to EA Transport'** the **'Edit'** Tab will not be available for that **Escort** until they have been either Reviewed and Approved.

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Editing an Escort (continued – 2)

'Escort Editing' Page where you can add or amend Information.



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Editing an Escort (continued – 3)

You can 'Edit' an Escort's Information at any time, however any changes made must be Approved by EA Transport Compliance.

Once an **Escort's Information** has been added to or amended you can either; Select **Change to 'Draft'** and **Save**, which allows for further amendments.



Or

If you satisfied that you have entered all the relevant up to date **Information**, you can then Select **Change to 'Submit to EA Transport'** and **Save**, for Review and Approval.

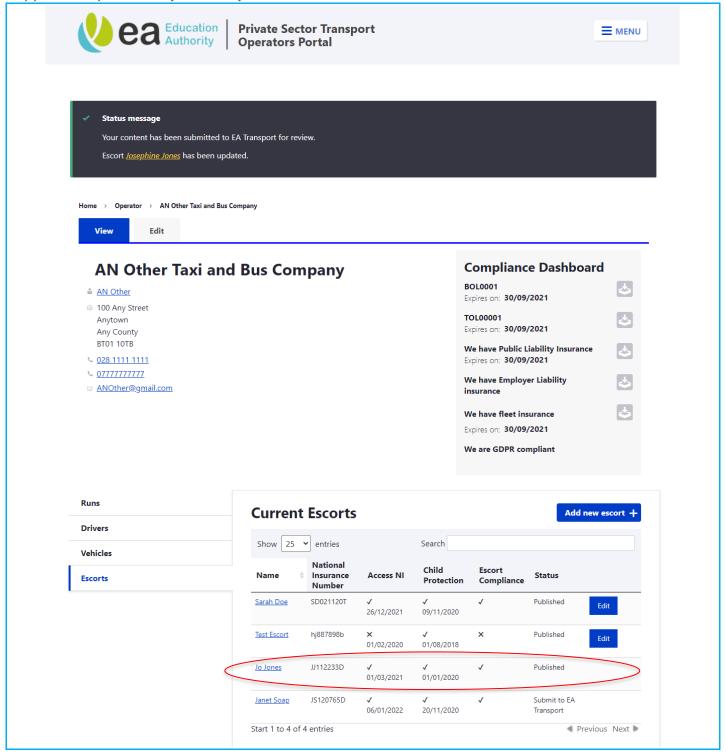


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Editing an Escort (continued - 4)

Once **Saved** as **'Submit to EA Transport'** you will be brought back to the <u>Company Details Page</u> where the amended **Escort** will be shown. Changes will not be appear until they have been Approved by **EA Transport Compliance**.



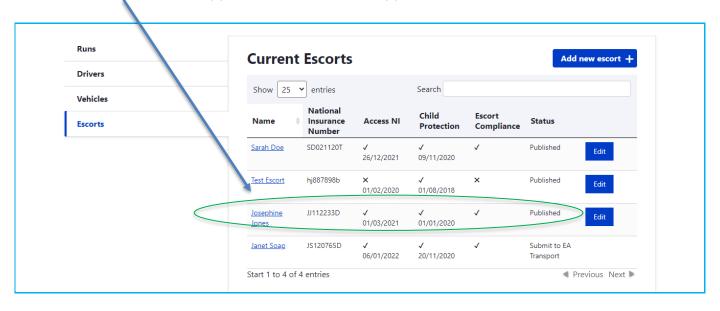
Please Note: The **Status** of this **Escort** on the **Portal** is shown as **'Published'**, however you will notice that there is no **'Edit'** Tab as the amended **Information** has yet to be Reviewed by **EA Transport Compliance.**

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Editing an Escort (continued - 5)

Amended Information will appear once it has been Approved.



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